

LICENSING ACT 2003 HEARING ON 24 OCTOBER 2017 @ 1700HRS

APPLICATION FOR THE REVIEW OF A PREMISES LICENCE

1. Premises:

Mr Hui Chang Yin
China Palace
43-45 Oxford Road
Reading
RG1 7QG

2. Applicants Requesting Review:

Reading Borough Council

3. Grounds for Review

Reading Borough Council (Licensing team) as a responsible authority under the Licensing Act 2003 and under the licensing objectives of prevention of crime and disorder, the prevention of public nuisance, the protection of children from harm and public safety make application for the review of the premises licence for China Palace, 43-45 Oxford Road, Reading RG1 7QG.

A combination of the issues outlined below and a whole host of licence condition breaches unearthed during inspections have led Reading Borough Council's Licensing team to taking this final serious step in reviewing the premises licence.

On 13th July 2017 - the premises were found employing 4 illegal workers
On 28th October 2015 - the premises were found employing 2 illegal workers
On 23rd March 2011 - the premises were found employing 5 illegal workers

That is a total of 11 illegal workers in 3 visits - 6 of whom were found employed at the premises under the current premises licence holder and designated premises supervisor (DPS).

During the visit of 13th July 2017, the premises were found to be breaching the majority of the conditions stated on their premises licence which further undermines the licensing objectives.

Due to the seriousness of the crimes discovered at the premises, the licensing team respectfully submit that the premises licence should be immediately revoked.

4. Date of receipt of application: 31 August 2017

A copy of the review application received is attached at **Appendix I**

5. Date of closure of period for representations: 28 September 2017

6. Representations received:

During the consultation period, representations were received in regard to this review application from;

Thames Valley Police which is attached at Appendix II.

The Immigration service is attached at Appendix III.

The Environmental Health team is attached at Appendix IV.

Additional information provided by the Licensing team is attached at Appendix V

A plan showing the location of the premises (in black) and surrounding streets is attached as Appendix VI.

7. Background

The premises is located in the town centre and is within the Council's Cumulative Impact Area.

The Premises Licence Holder is stated as: Mr Hui Chang Yin

The Designated Premises Supervisor (DPS) is stated as: Mr Hui Chang Yin

The premises currently has the benefit of a premises licence (since 2005) for the activities and hours detailed below: A copy of the current licence is attached at Appendix VII

Licensable Activities authorised by the Licence

Playing of Recorded Music - Indoor
Anything similar to Live Music, Recorded Music & Performance of Dance - Indoor
Late Night Refreshment - Indoor
Sale of Alcohol by Retail - On & Off the Premises

The times the licence authorises the carrying out of licensable activities

Hours for the Playing of Recorded Music

Monday	from 1100hrs until 0200hrs
Tuesday	from 1100hrs until 0200hrs
Wednesday	from 1100hrs until 0200hrs
Thursday	from 1100hrs until 0200hrs
Friday	from 1100hrs until 0200hrs
Saturday	from 1100hrs until 0200hrs
Sunday	from 1100hrs until 0200hrs

Entertainment of Karaoke or similar in the Karaoke rooms only.

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.

New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Hours for anything similar to Live Music, Recorded Music & Performance of Dance

Monday	from 1100hrs until 0200hrs
Tuesday	from 1100hrs until 0200hrs
Wednesday	from 1100hrs until 0200hrs
Thursday	from 1100hrs until 0200hrs
Friday	from 1100hrs until 0200hrs
Saturday	from 1100hrs until 0200hrs
Sunday	from 1100hrs until 0200hrs

Entertainment of Karaoke or similar in the Karaoke rooms only.

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.

New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Hours for the Provision of Late Night Refreshment

Monday	from 2300hrs until 0200hrs
Tuesday	from 2300hrs until 0200hrs
Wednesday	from 2300hrs until 0200hrs
Thursday	from 2300hrs until 0200hrs
Friday	from 2300hrs until 0200hrs
Saturday	from 2300hrs until 0200hrs
Sunday	from 2300hrs until 0200hrs

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.

New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Hours for the Sale by Retail of Alcohol

Monday	from 1000hrs until 0200hrs
Tuesday	from 1000hrs until 0200hrs
Wednesday	from 1000hrs until 0200hrs
Thursday	from 1000hrs until 0200hrs
Friday	from 1000hrs until 0200hrs
Saturday	from 1000hrs until 0200hrs
Sunday	from 1200hrs until 0200hrs

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the

<p>following day.</p> <p>New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day</p>	
<p>Hours the Premises is Open to the Public</p> <p>Monday from 0800hrs until 0330hrs Tuesday from 0800hrs until 0330hrs Wednesday from 0800hrs until 0330hrs Thursday from 0800hrs until 0330hrs Friday from 0800hrs until 0330hrs Saturday from 0800hrs until 0330hrs Sunday from 0800hrs until 0330hrs</p> <p>Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.</p> <p>New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day</p>	
<p>8. Licensing Objectives and Reading Borough Council's Licensing Policy Statement</p>	
<p>In determining this application the Licensing Authority has a duty to carry out its functions with a view to promoting the four licensing objectives, which are as follows:-</p> <ul style="list-style-type: none"> • the prevention of crime and disorder; • public safety • the prevention of public nuisance • the protection of children from harm <p>In determining this application the Licensing Authority must also have regard to the representations received, the Licensing Authority's statement of licensing policy and any relevant section of the statutory guidance to licensing authorities.</p>	
<p>9. Power of Licensing Authority on the determination of a Review</p>	
<p>In determining the application the sub-committee can take such of the steps as it considers appropriate for the promotion of the licensing objectives, which are:</p> <ol style="list-style-type: none"> 1. take no further action 2. to issue formal warnings to the premises supervisor and/or premises licence holder 3. modify the conditions of the licence (including, but not limited to hours of operation of licensable activities) 4. exclude a licensable activity from the scope of the licence 5. remove the designated premises licence supervisor 6. suspend the licence for a period not exceeding three months 7. revoke the licence. <p>Where the sub-committee takes a step mentioned in 3 or 4 it may provide that the</p>	

modification or exclusion is to have effect for a period not exceeding three months or permanently.

Amended Guidance issued under section 182 of the Licensing Act 2003 April 2017

Licensing Objectives and Aims:

1.5 However, the legislation also supports a number of other key aims and purposes. These are vitally important and should be principal aims for everyone involved in licensing work.

They include:

protecting the public and local residents from crime, anti-social behaviour and noise nuisance caused by irresponsible licensed premises;

Representations from the police

9.12 In their role as a responsible authority, the police are an essential source of advice and information on the impact and potential impact of licensable activities, particularly on the crime and disorder objective. The police have a key role in managing the night-time economy and should have good working relationships with those operating in their local area⁵. The police should be the licensing authority's main source of advice on matters relating to the promotion of the crime and disorder licensing objective, but may also be able to make relevant representations with regard to the other licensing objectives if they have evidence to support such representations. The licensing authority should accept all reasonable and proportionate representations made by the police unless the authority has evidence that to do so would not be appropriate for the promotion of the licensing objectives. However, it remains incumbent on the police to ensure that their representations can withstand the scrutiny to which they would be subject at a hearing.

Licensing authorities acting as responsible authorities

9.13 Licensing authorities are included in the list of responsible authorities. A similar framework exists in the Gambling Act 2005. The 2003 Act does not require responsible authorities to make representations about applications for the grant of premises licences or to take any other steps in respect of different licensing processes. It is, therefore, for the licensing authority to determine when it considers it appropriate to act in its capacity as a responsible authority; the licensing authority should make this decision in accordance with its duties under section 4 of the 2003 Act.

Home Office Immigration Enforcement acting as a responsible authority

9.25 The Immigration Act 2016 made the Secretary of State a responsible authority in respect of premises licensed to sell alcohol or late night refreshment with effect from 6 April 2017. In effect this conveys the role of responsible authority to Home Office Immigration Enforcement who exercises the powers on the Secretary of State's behalf. When Immigration Enforcement exercises its powers as a responsible authority it will do so in respect of the

prevention of crime and disorder licensing objective because it is concerned with the prevention of illegal working or immigration offences more broadly.

9.31 Regulations governing hearings may be found on the www.legislation.gov.uk website. If the licensing authority decides that representations are relevant, it must hold a hearing to consider them. The need for a hearing can only be avoided with the agreement of the licensing authority, the applicant and all of the persons who made relevant representations. In cases where only 'positive' representations are received, without qualifications, the licensing authority should consider whether a hearing is required. To this end, it may wish to notify the persons who made representations and give them the opportunity to withdraw those representations. This would need to be done in sufficient time before the hearing to ensure that parties were not put to unnecessary inconvenience.

9.38 In determining the application with a view to promoting the licensing objectives in the overall interests of the local community, the licensing authority must give appropriate weight to:

- the steps that are appropriate to promote the licensing objectives;
- the representations (including supporting information) presented by all the parties;
- this Guidance;
- its own statement of licensing policy.

Determining actions that are appropriate for the promotion of the licensing objectives

9.42 Licensing authorities are best placed to determine what actions are appropriate for the promotion of the licensing objectives in their areas. All licensing determinations should be considered on a case-by-case basis. They should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant or premises user as the case may be.

9.43 The authority's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve.

The Review process

11.1 The proceedings set out in the 2003 Act for reviewing premises licences and club premises certificates represent a key protection for the community where problems associated with the licensing objectives occur after the grant or variation of a premises licence or club premises certificate.

11.2 At any stage, following the grant of a premises licence or club premises certificate, a responsible authority, or any other person, may ask the licensing authority to review the licence or certificate because of a matter arising at the premises in connection with any of the four licensing objectives.

Powers of a licensing authority on the determination of a review

11.16 The 2003 Act provides a range of powers for the licensing authority which it may exercise on determining a review where it considers them appropriate for the promotion of the licensing objectives.

11.17 The licensing authority may decide that the review does not require it to take any further steps appropriate to promoting the licensing objectives. In addition, there is nothing to prevent a licensing authority issuing an informal warning to the licence holder and/or to recommend improvement within a particular period of time. It is expected that licensing authorities will regard such informal warnings as an important mechanism for ensuring that the licensing objectives are effectively promoted and that warnings should be issued in writing to the licence holder.

11.18 However, where responsible authorities such as the police or environmental health officers have already issued warnings requiring improvement - either orally or in writing - that have failed as part of their own stepped approach to address concerns, licensing authorities should not merely repeat that approach and should take this into account when considering what further action is appropriate. Similarly, licensing authorities may take into account any civil immigration penalties which a licence holder has been required to pay for employing an illegal worker.

Reviews arising in connection with crime

11.24 A number of reviews may arise in connection with crime that is not directly connected with licensable activities. For example, reviews may arise because of drugs problems at the premises, money laundering by criminal gangs, the sale of contraband or stolen goods, the sale of firearms, or the sexual exploitation of children. Licensing authorities do not have the power to judge the criminality or otherwise of any issue. This is a matter for the courts. The licensing authority's role when determining such a review is not therefore to establish the guilt or innocence of any individual but to ensure the promotion of the crime prevention objective.

11.25 Reviews are part of the regulatory process introduced by the 2003 Act and they are not part of criminal law and procedure. There is, therefore, no reason why representations giving rise to a review of a premises licence need be delayed pending the outcome of any criminal proceedings. Some reviews will arise after the conviction in the criminal courts of certain individuals, but not all. In any case, it is for the licensing authority to determine whether the problems associated with the alleged crimes are taking place on the premises and affecting the promotion of the licensing objectives. Where a review follows a conviction, it would also not be for the licensing authority to attempt to go beyond any finding by the courts, which should be treated as a matter of undisputed evidence before them.

11.26 Where the licensing authority is conducting a review on the grounds that the premises have been used for criminal purposes, its role is solely to determine what steps should be taken in connection with the premises licence, for the promotion of the crime prevention objective. It is important to recognise that certain criminal activity or associated problems may be taking place or have taken place despite the best efforts of the licence holder and the staff working at the premises and despite full compliance with the conditions attached to the licence. In such circumstances, the licensing authority is still empowered to take any appropriate steps to remedy the problems. The licensing authority's duty is to take steps with a view to the promotion of the

licensing objectives and the prevention of illegal working in the interests of the wider community and not those of the individual licence holder.

11.27 There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises:

- for employing a person who is disqualified from that work by reason of their immigration status in the UK;

11.28 It is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, it is expected that revocation of the licence - even in the first instance - should be seriously considered.

Reading Borough Council Licensing Policy Statement

1.5 The Council believes that good management of its vibrant entertainment, alcohol and late night refreshment industries, and of the street environment within which they operate, is essential to the continued success of Reading Town Centre and to attracting the wide range of people who want to come here to work, to visit and to live. However, the predominantly urban nature of the town and the significantly large proportion of young residents means that issues such as:

- (a) striking an appropriate balance between the needs of residents and the needs of businesses,
- (b) the control of underage drinking, and
- (c) the management of young and potentially immature drinkers,

are matters which are particularly relevant to the exercise of the Authority's licensing functions, and ones which applicants and existing licensees also need to consider.

7.15 Crime & Disorder Act 1998

7.15.1 In applying this policy, the Authority will have regard to its obligations under Section 17 of the Crime and Disorder Act 1998 and will do all that it reasonably can to prevent crime and disorder in Reading. The Authority will also have regard to the Safer Reading Partnership, which incorporates both local and national strategies and whose mission statement is "We will continue to make Reading a safer place for those who live, work and visit, through a reduction in crime and disorder". In addition the Authority will liaise with the Reading Crime Reduction Partnership in order to reduce crime, misuse of drugs and the fear of crime.

7.15.3 Policing and Crime Act 2009

In applying this policy, the Authority will have regard to their obligations under Part 3 relating to alcohol misuse, (children) changes to the mandatory condition, and the licensing authority as an interested party.

10.5 Review of Premises Licence

10.5.1 Any premises subject to a premises licence or club premises certificate may have that licence or certificate reviewed by the Licensing Authority on application by a responsible authority or interested parties. The Act provides strict guidelines as to the timescale and procedures to be adhered to and the Authority will deal with every review application on that basis.

chinapalacereviewreport24102017/pn

Application for the review of a premises licence or club premises certificate under the Licensing Act 2003

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form.
If you are completing this form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. Use additional sheets if necessary. You may wish to keep a copy of the completed form for your records.

I Richard French (on behalf of the Licensing Authority of Reading Borough Council)

(Insert name of applicant)

apply for the review of a premises licence under section 51 of the Licensing Act 2003 for the premises described in Part 1 below

Part 1 – Premises or club premises details

Postal address of premises or, if none, ordnance survey map reference or description China Palace 43-45 Oxford Road	
Post town Reading	Post code (if known) RG1 7QG

Name of premises licence holder or club holding club premises certificate (if known) Hui Chang Yin
--

Number of premises licence or club premises certificate (if known) LP2001696
--

Part 2 - Applicant details

I am

Please tick ✓ yes

- 1) an individual, body or business which is not a responsible authority (please read guidance note 1, and complete (A) or (B) below)
- 2) a responsible authority (please complete (C) below)
- 3) a member of the club to which this application relates (please complete (A) below)

(A) DETAILS OF INDIVIDUAL APPLICANT (fill in as applicable)

Please tick ✓ yes

Mr Mrs Miss Ms Other title
(for example, Rev)

Surname

First names

I am 18 years old or over

Please tick ✓ yes

**Current postal
address if
different from
premises
address**

Post town

Post Code

Daytime contact telephone number

**E-mail address
(optional)**

(B) DETAILS OF OTHER APPLICANT

Name and address

Telephone number (if any)

E-mail address (optional)

(C) DETAILS OF RESPONSIBLE AUTHORITY APPLICANT

Name and address Licensing Team Reading Borough Council Civic Offices Bridge Street Reading RG1 2LU
Telephone number (if any) 01189 37 37 62
E-mail address (optional) licensing@reading.gov.uk

This application to review relates to the following licensing objective(s)

- Please tick one or more boxes ✓
- | | |
|---|-------------------------------------|
| 1) the prevention of crime and disorder | <input checked="" type="checkbox"/> |
| 2) public safety | <input checked="" type="checkbox"/> |
| 3) the prevention of public nuisance | <input type="checkbox"/> |
| 4) the protection of children from harm | <input checked="" type="checkbox"/> |

Please state the ground(s) for review (please read guidance note 2)

On 13th July 2017 – the premises were found employing 4 illegal workers

On 28th October 2015 – the premises were found employing 2 illegal workers

On 23rd March 2011 – the premises were found employing 5 illegal workers

That is a total of 11 illegal workers in 3 visits – 6 of whom were found employed at the premises under the current licence holder and DPS.

Section 11.27 and 11.28 of the Secretary of State's Guidance pursuant to the Licensing Act 2003 states:

11.27 There is certain criminal activity that may arise in connection with licensed premises which should be treated particularly seriously. These are the use of the licensed premises:

- for employing a person who is disqualified from that work by reason of their immigration status in the UK

11.28 It is envisaged that licensing authorities, the police, the Home Office (Immigration Enforcement) and other law enforcement agencies, which are responsible authorities, will use the review procedures effectively to deter such activities and crime. Where reviews arise and the licensing authority determines that the crime prevention objective is being undermined through the premises being used to further crimes, **it is expected that revocation of the licence – even in the first instance – should be seriously considered.**

During the visit of 13th July 2017, the premises were found to be breaching the majority of the conditions stated on their premises licence which further undermines the licensing objectives of prevention of crime and disorder and public safety.

Due to the seriousness of the crimes discovered at the premises, the licensing team respectfully submit that the premises licence should be immediately revoked.

Please provide as much information as possible to support the application (please read guidance note 3)

The premises known as China Palace currently have a premises licence pursuant to the Licensing Act 2003 which permits the playing of recorded music; the provision of late night refreshment and the sale of alcohol until 0200hrs each day with a closing time of 0330hrs.

The premises is a restaurant and the premises licence holder and designated premises supervisor is stated as Hui Chang Lin. This licence holder and DPS has been in place since March 2015.

The premises were visited on 13th July 2017 in a joint operation between the Licensing team and officers from the Home Office Immigration Enforcement team. Immigration Enforcement have been a 'Responsible Authority' under the Licensing Act since April 2017 to predominantly deal with the prevention and detection of immigration offences that may be being committed on licensed premises which therefore undermine the prevention of crime and disorder licensing objective.

On attendance at the premises four illegal workers were found working and the details are as follows:

1. Malaysian female, aged 21 years old, encountered working illegally as a waitress and was escorted off the premises.
2. Chinese male, aged 26 years old, encountered working illegally in the kitchen and was escorted off the premises and subsequently left the country that night.
3. Chinese male, aged 49 years old, encountered working illegally in the kitchen and was escorted off the premises.
4. Chinese male, aged 50 years old, encountered working illegally in the kitchen and was escorted off the premises.

It is the job of any responsible employer to ensure that the correct right to work checks are carried out. They were not on this occasion, nor were they in the previous two visits in 2015 and 2011.

The Immigration Act 2016 amended Section 21 of the Immigration, Asylum and Nationality Act 2006 and is the relevant legislation that deals with the employment of illegal workers. It states:

- 1) A person commits an offence if he employs another ("the employee") knowing that the employee is [disqualified from employment by reason of the employee's immigration status].*
- (1A) A person commits an offence if the person—*
- (a) employs another person ("the employee") who is disqualified from employment by reason of the employee's immigration status, and*
- (b) has reasonable cause to believe that the employee is disqualified from employment by reason of the employee's immigration status.*
- (1B) For the purposes of subsections (1) and (1A) a person is disqualified from employment by reason of the person's immigration status if the person is an adult subject to immigration control and—*
- (a) the person has not been granted leave to enter or remain in the United Kingdom, or*
- (b) the person's leave to enter or remain in the United Kingdom—*
- (i) is invalid,*

(ii) *has ceased to have effect (whether by reason of curtailment, revocation, cancellation, passage of time or otherwise), or*

(iii) *is subject to a condition preventing the person from accepting the employment.]*

(2) *A person guilty of an offence under this section shall be liable—*

(a) *on conviction on indictment—*

(i) *to imprisonment for a term not exceeding [five] years,*

(ii) *to a fine, or*

(iii) *to both*

The offence of employing illegal workers is now also a relevant offence in the Licensing Act 2003. As stated previously in this application, the Licensing Act 2003 Guidance at 11.27 and 11.28 now states that the employment of illegal workers is to be regarded as a crime that should be taken particularly seriously and that revocation of the premises licence – even in the first instance – should be seriously considered. In this instance, the premises has, on three separate occasions, been found with a total of eleven illegal workers. This is clearly unacceptable and an indication that the licence holder is consistently undermining the crime and disorder licensing objective as well as failing to ensure that the people he employs are legally in the country or entitled to work.

There are potentially numerous other criminal offences which may apply to the employment of illegal workers and these are summarised as follows:

1. The exploitation of illegal workers by unscrupulous employers means that the only person who benefits from their employment is the licence holder through financial gain.
2. Illegal workers – being in the country illegally or working illegally – are unable to declare themselves to the authorities and seek public assistance should they require it.
3. Illegal workers are often paid ‘off the record’ by the employer meaning that the correct tax and national insurance deductions are not taken into account or declared to HMRC. This would be contrary to the Fraud Act 2006.
4. People who are living in the UK or who are working illegally are often not paid anything close to the Minimum wage which is illegal and again only benefits the employer financially.
5. Illegal workers – because of being deliberately underpaid by unscrupulous employers – are often only provided with the most basic accommodation and standard of living which is often linked to their continued employment at a licensed premises.
6. Illegal entrants into the country will not have been subject to the usual immigration checks and health screenings. This could seriously impact on public protection and the health and wellbeing of the general public as a whole. This could be particularly pertinent if the illegal entrant has arrived from a country with health issues and the employer has then decided to employ that person in a kitchen or other function where food is served to the public.

7. The employment of illegal workers is often done at the expense of people who are living and working in the country legally and is only done to financially benefit the licence holder and to undercut legitimate, law abiding competitors.

8. Illegal entrants – who have not undergone appropriate checks or immigration clearance at the border – could be being unwittingly employed by the licence holder despite them having current or previous criminal convictions which may endanger the public.

The employer or licence holder is exploiting potentially vulnerable people and engaging in a multitude of criminal offences by employing them at this licensed premises.

Licensing Breaches:

During the visit of 13th July 2017, the Licensing team conducted a licensing inspection and found the following conditions not being complied with. Each breach of condition constitutes an offence under Section 136 (1) of the Licensing Act 2003:

1. An incident book was not being used to record incidents that would impact on the Licensing objectives. Indeed, an incident book could not even be located.
2. It could not be demonstrated that customers were being prevented from leaving the premises with open containers.
3. There was no evidence that the premises were complying with their Challenge 25 age verification policy in relation to alcohol sales.
4. There were no notices being displayed advertising the Challenge 25 policy.
5. No written training records could be produced for any staff member. Staff are supposed to be trained regularly – every four months.
6. The CCTV condition could not be demonstrated as being complied with. It could not be explained how many cameras there were and how long they stored images for.
7. No notices were on display to notify customers that the area outside the premises was an Alcohol Exclusion Zone.
8. Part A of the premises licence could not be produced. This is an offence and leads to the question as to how the premises could comply with any timings and/or conditions without it.
9. Part B of the premises licence was not on display. This is also an offence.
10. There was no Section 57 notice found at the premises. This notice details where Part A of the licence is kept and who has custody of it. This is an offence under Section 57 of the Licensing Act 2003.
11. There was no authorisation list of who had been authorised by a personal licence holder to sell alcohol. There was no evidence that this had been done verbally either. This is a breach of the mandatory conditions attached to all licences.
12. Nobody knew what the four licensing objectives were. That leads to the question as to how a premises can actively promote them if they do not know what they are.

13. The plan – which forms part of the licence – could not be produced to officers upon request.

A copy of the letter sent to the licence holder in respect of these licensing breaches can be found at **appendix RF-1**.

It is extremely concerning that the premises is in breach of the majority of conditions on its licence. The conditions were placed on the licence for a reason – namely they had been deemed appropriate and proportionate in order that the licensing objectives can be actively promoted. These conditions have been on the licence since 2010 and the current licence holder and DPS has been in place since March 2015. It is inconceivable that any responsible licence holder should act in this manner and undermine the promotion of the licensing objectives to this extent. The licensing objectives are there to prevent crime and disorder; protect children from harm and ensure that the public are safe when they attend the premises. They should not be treated, as appears to be the case here, as an optional extra.

Other matters undermining public safety:

Upon a routine food safety inspection in November 2015 the premises received a zero star food rating. The food safety inspection sheet is attached at **appendix RF-2**. Issues identified include:

- No food safety management system in place – indicating that there are no procedures in place to ensure that food is safely stored, prepared, cooked, served and sold.
- No staff training – indicating that the responsible person has not trained staff to any reasonable standard in order to safely prepare and handle food.
- Lack of cleanliness – the premises required a deep clean as it was found in an unsatisfactory condition.
- Issues of cross contamination and poor temperature controls which could compromise food safety.
- There was no customer information available on food allergens which is contrary to the Food Information Regulations 2014.

Four improvement notices were served on the premises in relation to this inspection.

The premises were visited again in April 2016 and had rectified some of the issues identified in the previous inspection. The food safety inspection sheet is attached at **appendix RF-3**. Some of the pertinent outstanding issues include:

- Training was not adequate for all staff.
- Still issues with cross contamination.
- Low confidence in management.

Both inspections were carried out with a person who identified themselves as the head chef and kitchen manager. Given the lack of standards throughout the premises, it would indicate that the people running this business are doing so extremely poorly with little regard for public safety.

There is a distinct lack of training throughout the business meaning the risk to the public is extremely high. This is systematic of the poor management and corner cutting identified in the offences outlined in this review application.

In summary, the offences outlined in this review application are some of the most serious outlined in the Licensing Act 2003. The employment of four illegal workers and their possible exploitation for financial gain is clearly an extremely serious criminal offence and one that the Licensing Act

has identified as one where the revocation of the licence should – even in the first instance – be seriously considered. There are no acceptable excuses or justification that can be offered for this. A licence holder and responsible employer should, as a bare minimum, be checking that their potential employees are eligible to reside and work in the UK. This premises has been found on three separate visits to have illegal workers – eleven in total. The licence holder has shown a complete disregard for all manner of laws and has committed extremely serious criminal offences from the premises where he operates. This also applies to the licensing and food safety issues encountered at the premises which pose a substantial risk to public safety and seriously undermine the promotion of the licensing objectives.

Allowing this premises to continue to operate with the benefit of a premises licence will merely serve to perpetuate the criminal activity and human exploitation already apparent from the findings of the licensing authority and colleagues in Immigration Enforcement.

It is the licensing team’s respectful submission that the only appropriate and proportionate step to promote the licensing objectives and safeguard the public as a whole, is for the licence to be immediately revoked.

List of appendices:

- Appendix RF-1 – Licensing inspection letter of 13th July 2017
- Appendix RF-2 – Food Safety inspection sheet from November 2015
- Appendix RF-3 – Food Safety inspection sheet from April 2016
- Appendix RF-4 – Case law – East Lindsey District Council v Abu Hanif

Please tick ✓ yes

Have you made an application for review relating to the premises before

If yes please state the date of that application

Day		Month		Year			
┆	┆	┆	┆	┆	┆	┆	┆

If you have made representations before relating to the premises please state what they were and when you made them

N/A

Please tick ✓


yes

- I have sent copies of this form and enclosures to the responsible authorities and the premises licence holder or club holding the club premises certificate, as appropriate
- I understand that if I do not comply with the above requirements my application will be rejected

IT IS AN OFFENCE, UNDER SECTION 158 OF THE LICENSING ACT 2003, TO MAKE A FALSE STATEMENT IN OR IN CONNECTION WITH THIS APPLICATION. THOSE WHO MAKE A FALSE STATEMENT MAY BE LIABLE ON SUMMARY CONVICTION TO A FINE OF ANY AMOUNT.

Part 3 – Signatures (please read guidance note 4)

Signature of applicant or applicant’s solicitor or other duly authorised agent (please read guidance note 5). **If signing on behalf of the applicant please state in what capacity.**

Signature 

Date **31st August 2017**

Capacity **Licensing Enforcement Officer**

Contact name (where not previously given) and postal address for correspondence associated with this application (please read guidance note 6) Licensing Team Reading Borough Council Civic Offices Bridge Street	
Post town Reading	Post Code RG1 2LU
Telephone number (if any) 01189 37 37 62	
If you would prefer us to correspond with you using an e-mail address your e-mail address (optional) licensing@reading.gov.uk	

Notes for Guidance

1. A responsible authority includes the local police, fire and rescue authority and other statutory bodies which exercise specific functions in the local area.
2. The ground(s) for review must be based on one of the licensing objectives.
3. Please list any additional information or details for example dates of problems which are included in the grounds for review if available.
4. The application form must be signed.
5. An applicant’s agent (for example solicitor) may sign the form on their behalf provided that they have actual authority to do so.
6. This is the address which we shall use to correspond with you about this application.



Mr Hui Chang Yin
China Palace
43-45 Oxford Road
Reading
Berkshire
RG1 7QG

Alison Bell

Director of Environment and
Neighbourhood Services

Civic Offices, Bridge St, Reading,
RG1 2LU

☎ 0118 937 3787

Our Ref: LIC/PN/EVU53046

Your Ref:

Direct: ☎ 0118 9372269

e-mail: peter.narancic@reading.gov.uk

24 July 2017

Your contact is:

Mr Peter Narancic, Licensing, Environment and Neighbourhood Services

Dear Mr Hui Chang Yin

Licensing Act 2003
Premises Licence Number - LP2001696
Name of Premise - China Palace
Address - 43-45 Oxford Road, Reading

On Thursday 13 July 2017 I visited your premises with officers from Immigration Enforcement and Thames Valley Police to ensure you were complying with the terms and conditions of the above premises licence and advise on any matters that may arise during the inspection. I spoke with your manager Mr Wei Hu.

I understand Immigration Enforcement officers interviewed four employees found in your premises working illegally and were removed off your premises. They will correspond with you about that matter separately. This letter will deal with the licensing inspection that was carried out with you, and you need to be aware that from April 2017, the Immigration service has become one of the responsible Authorities in regard to Licensing matters.

From our records the premises licence holder for these premises is Mr Hui Chang Yin. The designated premises supervisor is also Mr Hui Chang Yin.

During my inspection, I found the following items that require your attention as outlined below. As you will be aware matters of non-compliance under the Licensing Act 2003 are deemed criminal offences.

Conditions not being complied with

2(a) All incidents which impact on any of the four licensing objectives shall be recorded in a register kept at the premises for this purpose. The names of the person recording the information and those members of staff who deal with the incident shall also be recorded. Where known, any offenders name shall also be recorded; **You were not complying with this condition as you did not have an incident book.**

(b) The Premises Licence Holder shall prevent customers from leaving the premises with any alcoholic or non alcoholic drink in open containers (e.g. glasses, opened bottles and cans; **Mr Hu could not explain how this condition was being complied with.**

(c) The Premises shall operate a Challenge 25 policy to prevent any customer who attempts to purchase alcohol and who appears to the staff member to be under the age of 25 years (or 16 in the case of the consumption of beer, wine or cider in the company of an adult during a table meal), without having first provided identification. Only a valid British driving licence showing a photograph of the person, a valid passport or proof of age card showing the 'Pass' hologram are to be accepted as identification; **You were not complying with this condition as Mr Hu could not explain details of your policy.**

(d) Notices advertising the Challenge 25 and documentation required for checking proof of age policies shall be displayed in prominent positions on the premises; **You were not complying with this condition as you were not displaying Challenge 25 posters in your premises.**

(e) The Premises Licence Holder or Designated Premises Licence Holder shall ensure staff receive training on a regular basis, every four months, in relation to the four licensing objectives contained within the Licensing Act 2003 for those authorised to sell alcohol. Written proof of training shall be recorded and maintained; **You were not complying with this condition as Mr Hu could not produce staff training records.**

(f) The Premises Licence Holder shall have installed by 1 December 2010 a digitally recorded CCTV system. Camera coverage shall include the entry and exit points and karaoke rooms and be able to record frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and the recordings shall be kept available for a minimum of 31 days with time and date stamping. Data recordings shall be made immediately available to an authorised officer of Reading Borough Council or a Thames Valley Police Officer, together with facilities for viewing upon request. Recorded images shall be of such a quality as to be able to identify the recorded person. The Premises Licence Holder shall ensure that the CCTV system is maintained in working order at all times; **This was not fully checked. Mr Hu could not confirm how long recordings are kept for.**

(g) The Premises Licence Holder shall ensure notices are predominately displayed at all exit points to advise customers that the area surrounding the premises is an Alcohol Restriction Zone; **You were not complying with this condition as you were not displaying customer notices.**

(h) The Premises Licence Holder shall participate in the local Town Radio Scheme when the premises are opened for licensable activity after 0001 hours until closing time the same morning, Monday to Sunday inclusive. **You were not complying with this condition as you do not have a Town safe radio.**

Additionally you failed to comply with Licensing law in respect of;

1. Mr Hu could not produce a copy of Part A of your premises licence was not available for inspection.
2. You were not displaying the summary (part B) of your premises licence.
3. You did not have a section 57 notice in relation to Part A of your premises licence displayed in your premises.
4. Mr Hu could not produce a copy of the premises plan.

For information we operate a three tier procedure similar to our trading standards and police partners where following licensing inspections where issues of non - compliance have been found which we believe have undermined any of the four licensing objectives and we believe the management is underperforming we invite the premises licence holder to a performance management meeting and following discussions a plan of action is agreed in regard to future conduct. If following this, no or little improvement is made, an application to review the premises licence may be made. However, if we find evidence that the premises licence(s) holder have committed a criminal offence, the licence may be reviewed without further notice. This may result in the suspension or revocation of your premises licence.

General

The Premises Licence holder that all staff are able to converse with customers and representatives of all Statutory Agencies to a level that they are able to satisfactorily meet the four licensing objectives as contained in the Licensing Act 2003. (ie All staff must know what the licensing objectives are)

- I. The Prevention of Crime and Disorder.
- II. Public Safety.
- III. Public Nuisance.
- IV. The Protection of Children from Harm.

Mr Hu did not know what the four licensing objectives were, so we must assume none of your staff are aware of these either.

Due to what we found, your premises has been rated as very high risk as clearly you are not upholding the four licensing objectives which is a great concern to all the responsible Authorities. We plan to take legal advice in regard to future actions.

Recommendations

Please ensure that your fire fighting equipment is inspected annually and all fire exits kept clear of obstructions at all times. Ensure your fire risk assessment is up to date and carry out any necessary staff re-training to ensure that your staff are fully aware of all issues regarding fire safety in your premises. For more information, go to www.fire.gov.uk/Workplace+safety/WhatTheLawRequires/

Please ensure that your health and safety risk assessment is up to date. For more information, go to <http://www.hse.gov.uk/business/policy.htm>

You now have an opportunity to ensure that above mentioned items are actioned within the next 28 days.

Should you wish to discuss any issues, please telephone me on the number above, during office hours.

Yours faithfully

Mr Peter Narancic
Senior Licensing & Enforcement Officer

Copies sent to:

Environmental Health
UK Immigration Enforcement Department
Thames Valley Police

Licensing guidance information enclosed.

Name: CHINA PALACE
Address: 43-45 Oxford

AG1
Inspector: AK3

17344
APPENDIX RF-2
Food Hygiene Inspection Aid-Mémoire
Inspection Date: 27/11/15
Announced inspection? Y(N)

FLARE DATABASE CODES INU Type: R-full/partial inspection; S-other official control (OOC) incl sampling, etc of Broadly Compliant (BC); X-Non Official Control insp (education/intel) BC cat D/E alternate with OOC; J-ceased trading(food closed but business still exists).

ACTION DIARY TEMPLATE FH1 (F50)-FH Written Warning (letter or IRF with legal requirements), (F51)-Improvement Notice(s), F53 -Voluntary closure, F52 -HEPN, F54 -seizure of food, (F35)- Revisit, Code - food reg sent/left/checked, G48 -2nd person, GTW- Trade waste not ok, FR _ (insert rating no.) Admin to send rating stickers, F64 -Copy of IRF to Head Office **PRU, More tab**, **Equipment** FBK -Blast chiller, FBA -Blast freezer, FAQ -Vac Pack Machine (FBQ)-Duck oven, FBP -Tandoori oven, FAJ -Band saw

Item	Detail	Description	Scheduled Date	Actual Date	Officer	Time
1	E-35	REVISIT	18/12/15	17/03/16		
2	E-48	LETTER				
3						
4						

Food Hygiene Risk Rating

SCORE	Criteria
TYPE OF FOOD & METHOD OF HANDLING	
5/A	Handling Low risk Foods
10/B	Handling High Risk Foods
30/C	Prep High Risk Foods cook/handle
40/D	Manufacture high Risk foods
METHOD OF PROCESSING	
0/A	None
20/B	High risk activities; cook/chill foods; Air drying ie. biltong; low acid foods; add salt or preservatives; sushi, rare burgers; vacuum & sous vide packing
CONSUMERS AT RISK	
0/A	Very Few
5/B	Few
10/C	Intermediate
15/D	Substantial national /internat distrib
VULNERABLE GROUPS (catering)	
0/A OR 22/B	Premises serving >20 people in a vulnerable group
FOOD HYGIENE & SAFETY (see COP)	
0/A	Reason:
5/B	- cross contam routes
10/C	- cooling practices
15/D	- Temp. control
20/E	- organisation - Handwashing
25/F	
STRUCTURAL (see COP)	
0/A	Reason:
5/B	- Cleaning
10/C	- Toilets
15/D	-
20/E	
25/F	
CONFIDENCE IN MANAGEMENT (see COP)	
0/A	Reason:
5/B	- no SFBBs
10/C	- temps not recorded
20/D	- Training
30/E	
0/A OR 20/B	Significance of Risk of food being contaminated.
TOTAL	90 C A B A E D D A

FH Risk Rating	Rating FR_	FHRS score	But no score greater than
A: 92-196	5	0-15	5
B: 72-91	4	20	10
C: 52-71	3	25-30	10
D: 31-51	2	35-40	15
E: 0-30	1	45-50	20
	0	> 50	30

Inspection Summary

File Comments from last visit incl any complaints to follow up since last insp:

FH 5/15 CIM 10 - Cross Contam. - Cleaning - SFBB

Risk Rating of Premises of past 4 FHI? B | C | B | B

Owners name on existing food reg: Mr WEI HU

PAP for FH? Y(N) PAP name?

Health and safety due? Yes/No Food standards due? Yes/No

Range of foods: TRADITIONAL CHINESE

Method of processing? COOK, COOL, REHEAT

Preferred language(s):

Number of customers/meals: min max

Premises used by other bodies? Y(N) Who? :

Any off site activities? Y(N) Details:

Business to business sales? Y(N) Who?

Approval needed? Y(N)

Reason for Chosen intervention - other than full inspection. If this is an S/X type inspection. Highlight which areas audited i.e. food hygiene, structural, CIM or audit

Activities in progress at time of visit (incl any specific discussion points with named staff, include job function)

Prep & service

Proposed business changes (Circle) menu changes/ building work/refurb, starting delivery, new contractor, closure/ownership change, other new service? Other _____

Suggested areas for focus at next S type inspection:

See IRF

Reasons if changed from category A (manager needs to sign bottom of page)

	Y	Timescale
Sampling to be undertaken during next visit:	<u>Y</u>	<u>Next visit</u> <i>cloths, cloths, balls</i>
Discussion with Home Authority/PAP	<u>1</u>	
Change in FHRS rating (if zero/one rating has revisit been scheduled)		
Variance to food enforcement policy	<u>Y(N)</u>	Reason:

Qualitative Review : Name & Signed:Position..... Date:.....
Comments:

Part 1: Suppliers:

1.1 Names of main food suppliers and type of food supplied: (Meat, Fish, bi-valve molluscs, dairy, eggs, imported foods)

See also Chan Brothers
J. Chan Mackerel

1.2 Any foods purchased direct from companies outside the UK? e.g. Internet Y N

Part 2: Training

2.1 Details of Training/Instruction/Supervision Arrangements

Officer to describe training/instruction & supervision (incl new staff training)

2.2 Food Handler Training

Categories	Staff Name	Cat A,B,C	Training Type Specify if Online (O), accredited (A) or in-house (H)	Date done	Cert Y/N
A=Handle LRFs & wrapped food	a. Jyu		Level 2 food hygiene last year no cert		<input checked="" type="checkbox"/> N
B=Handle open HRFs	b.				
C=Food handlers who have a supervisory role	c.				
	d.				
	e.				

2.3 Discussion with staff and observed operational practices suggest suitable training? Y N

Comments on staff practices:

Notice to be issued.

Consideration of knowledge of hand washing, cross contamination, e.coli source & control

Part 3: Food Safety Management System (FSMS)

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

3.1 Details of HACCP system in place

-SFBB
-Bespoke/Codex type
-Records only
-Suitable? (Consider EC Guidance on Flexibility)

SFBB

CCP= Critical control point; CL=Critical Limits; CA=corrective action; MP = monitoring Procedures

List business CCPs: (officer's opinion) (Cross off if n/a, add CCPs as needed).	3.2 business identified all necessary CCPs?	3.3 CL identified?	3.4 CL valid?	3.5 MPs for CCPs established?	3.6 CA for each CCP?	3.7 CCP controlled satisfactorily?
Purchase/Delivery	✓					<input checked="" type="checkbox"/> ⊗
Storage (chill/frozen)	⊗					<input checked="" type="checkbox"/> ⊗
Preparation	✓					<input checked="" type="checkbox"/>
Cooking Reheating	✓					<input checked="" type="checkbox"/>
Cooling	⊗					<input checked="" type="checkbox"/> ⊗
Hot Holding						
Cold Service						
Delivery Transport						

3.8 Defrosting procedures safe? AdHOC ⊗

Verification

3.9 Doc procedures for e. coli control?

3.13 Are records up to date and accurate?

Validation

3.14 Manager sign off of records?

3.10 Suitable person did analysis?

3.15 Staff trained? (incl new staff)?

3.11 All CCPs and CLs identified?

3.16 Periodic review? (& when menu/equip change)

3.12 MPs and CAs are suitable?

3.17 Inhouse/third party audit?

3.18 General Comments on FSMS

3.19 Overall HACCP Compliant (Article 5): Y N Proposed Action if N:

Notice.

Hygiène Prerequisite programme (PRP)

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

Part 4: Structural

General			
4.1 Construction & size of business permit GHP?	✓	4.12 Windows constructed to prevent accumulation of dirt?	N/A
4.2 Layout of premises permits GHP?	✓	4.13 Equipment in good repair/condition?	⊗
4.3 Drainage satisfactory?	✓	4.14 Food containers in good repair/condition? Cleaned & disinfected if reused? <input checked="" type="checkbox"/>	✓
4.4 Lighting suitable?	✓	4.15 Food packaging stored in clean area?	?
4.5 Ventilation satisfactory?	✓	Pest Prevention & Control	
4.6 Suitable sanitary accommodation ? Ventilated lobby? WHB? Lobby / Cleaners	⊗	4.16 Structure ok? No proofing required.	✓
4.7 Provision of suitable changing facilities ?	✓	4.17 No Signs of infestation?	✓
Food Room Requirements		4.18 Pest control contractor ? 02085053300	✓
4.8 Adequate number of wash hand basins with hot & cold water, soap & hand drying facilities?	⊗	Name: <i>Crystalite</i> Frequency: <i>every 2 months</i> Type: Rodents/ Cockroaches/ Flies/ <i>AID</i>	✓
4.9 Adequate facilities for; Cleaning utensils/equip ? (H+C water, Two sinks or one plus dishwasher (80C for 15sec; or equivalent)?	✓	4.19 Log book/Diary examined? Last visit date: <i>25/11/15</i>	✓
Washing food ? (if dual use, system for cleaning?)	✓	4.20 Any actions from checks addressed? ?	✓
4.10 Ceilings & overhead fixtures prevent accumulation of dirt, formation of mould/condensation & shedding of particles?	✓	4.21 Or is in house system suitable? Frequency of checks? Recorded?	✓
4.11 Are the following in sound condition & easy to clean/disinfect?	✓	Vehicles	
Floors	✓	4.22 Vehicle seen, clean, good repair and condition? Note registration of vehicle:	✓
Walls	✓	4.23 Adequate temp controlled storage space?	✓
Doors	✓	4.24 Designated areas for raw and RTE	✓
Food contact surfaces	✓		

Part 5: Operational

Cleaning			
5.1 Premises clean ?	⊗	5.13 Contaminated e.g. raw meat cardboard used/disposed of appropriately? <i>Do not see</i>	?
5.2 Equipment installed to allow cleaning?	⊗	5.14 No evidence of breakages , unnecessary glass, bolts missing, paper clips, or other physical contaminants etc... in food prep areas?	✓
5.3 Food contact surfaces & equipment clean? (Remember ice machine & soda gun)	⊗	5.15 Staff aware of food allergens and appropriate controls? ?	⊗
5.4 All hand contact surfaces clean?	⊗	Stock Control	
5.5 Suitable chemicals and materials for cleaning? List: <i>Sanitiser</i>	✓	5.16 Products date labelled where necessary?	⊗
5.6 Disinfectant/Sanitiser meet BS EN 1276:1997 or BS EN 13697:2001 ?	✓	5.17 Manufacturers & in house dates all ok? ?	-
5.7 Cleaning chemicals properly stored ?	✓	Personal Hygiene	
5.8 Cleaning schedule in place & implemented ?	✓	5.18 Good standards of personal hygiene observed? - <i>oudalls duty</i> ?	⊗
5.9 Two stage cleaning ? Visibly clean then disinfect, consider contact time	✓	5.19 Appropriate hand washing practices observed? ?	⊗
5.10 Suitable cloth management ? - Sep cleaning cloths, sponges, mops? - Are reusable cloths machine washed?	✓	- Recognised technique e.g. DoH - Taps turned off with towel (or no touch taps)? - Sanitizing gel only after proper HW	⊗
Food Contamination		5.20 Aware of appropriate glove use ? ?	+
5.11 All foods covered ?	⊗	5.21 Staff fit to work & know 48 hr rule ? ?	✓
5.12 Appropriate controls to prevent cross-contamination e.g. - Different equip? (unless disinfected in dishwasher) - No dual use of complex equipment - Separate storage areas? (clearly identifiable) - Zoned areas? (clean area sufficiently separated) - Time zoning? (are cleaning, sanitising and doc ok?) - Separate staff for tasks? - No raw food contamination of cash registers? - Raw meat is not washed during preparation?	⊗	5.22 Changing clothing after handling raw food?	✓
	⊗	5.23 Fitness to work procedure in place?	⊗
	⊗	5.24 Over-clothing suitable and clean?	⊗
	⊗	5.25 Adequate first-aid provisions?	✓
	⊗	Complaints/Incidents	
	⊗	5.26 Procedures/ recent complaints all ok?	✓
	⊗	5.27 How are customer complaints handled?	✓
	⊗	Comments on cross contamination if required:	

↳ to be addressed in letter.

Waste Disposal		5.32 Copy of Waste Transfer Licence seen?	
5.28 Food waste Contractor used and details:		5.33 Animal by-products? (RETAIL ONLY)	
5.29 Cooking oil? Stored properly, No spillage, Collected by authorised collector	<i>details record</i>	- Separation of raw meat/fish & eggs - Disposal via approved contractor - Detailed records kept (what collected, weight, destination, transport, date - NB - Kept for 2 years)	
5.30 Outside bin area tidy?	<i>OMARA waste</i>	5.34 Is any surplus food (bakery) being put into the feed chain or going to animals? If yes - details of where food is going and pass to TS	
5.31 Bins inside satisfactory?			

Part 6: Temperature Control

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

6.1 Able to demonstrate conformance with 4hr rule for chilled hold? <i>Person not in det.</i>	⊗	6.4 Able to demonstrate conformance with 2hr rule for hot hold?	!
6.2 Is cooling done safely?	⊗	6.5 Devices for temperature monitoring?	!
6.3 Does the business prepare fish to consume raw e.g. sushi/sashimi? (Check that fish is frozen at -20°C for at least 24 hrs?) Detail in comments box. Does not apply to FARMED salmon, Atlantic halibut, rainbow trout. Has to be these fish and FARMED	!	6.6 Use of independent thermometer? (Probe and/or storage thermometers)	!
		6.7 Adequate sanitisation?	!
		6.8 Thermometer calibration?	
6.11 Officers Temperature Checks			
Equipment	Location	Temp °C	Product
a. undercounter fridge	Kitchen	7.9	d.
b. Raw meat freezer	Kitchen	-10°C	e.
c. chicken skewers prep area		40°C	f.
Comments on temperature control			

Part 7: Traceability and Supplier Control

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

Traceability		Supplier Control	
7.1 Able to trace food one step back?		7.5 Arrival in opening hours?	
7.2 Traceability documentation available on site?		7.6 Rejection procedure for unsatisfactory deliveries?	
7.3 Able to trace food forward to businesses? Detail businesses below		7.7 Supplier control and approval system?	
7.4 Discuss if approval required? (supply to other businesses)	N/A	7.8 No SRM on premises (only blue strips on labels of bovine carcasses.) (if N talk to Manager)	
7.9 Does business (incl retail and caterers) sell Live Bivalve Molluscs (Oysters, Mussels, Clams etc)? Officer to inspect receipts. 60 day retention of certificates? Traceability/invoice/approved numbers?	<i>Explained</i>		<i>Mussels - Chen Hatter</i>

7.10 Imported Foods

Officers Traceability Checks

Are there any imported foods? Foodstuffs likely to fail food safety requirements based on current EC 669/2009 Annex 1 (PNAO), at 1st point of destination after port CVED(POAO) or CED(PNAO)

Product Name and Description	Category -Imported POAO, - Imported FNAO, -EU/EEA prod.	Details of Check and Results
a.		
b.		

7.11 Notes/Diagrams

- Soap not @ WHB towels, not accessible
- Bin near crokery splashed food waste
- Date labels - lobster cooked fridge
- Steamer fully - chicken skewers @ ambient temp.
- Need matrix etc. for allergies - staff not aware. Also cross-contamination in the kitchen needs to be addressed.
- Equipment difference
- staff toilet area dirty
- NO hand towels
- Cleaning under dumplings

Legislation covered by Inspection: Food Safety & Hygiene (England) Regulations 2013 Food Safety Act 1990 (as amended) Health & Safety at Work etc. Act 1974 Other legislation.....

Reason for Visit: Proactive Reactive Advisory Sample Taken (detailed below) Revisit

Name of Premises: CHINA PALACE Business Type: Restaurant

Address: 43-45 Oxford Rd

Registered Office Address: [Redacted]

Email: Wei32@china-palace.com Tel: [Redacted] Mobile: [Redacted]

Person Seen: Wei Mu Position: Kitchen Manager

Name of Food Business Operator/Dutyholder: Hui Chang Yin - Email address: [Redacted]

Business days & hours: CHANG BLONG Ltd Areas Checked: Kitchen

List of Documents checked ✓ = Yes x = Not available \ = not applicable Written FSMS Cleaning Log
FH Training Policy /records Fridge/Freezer Temperature Log Hot Food Temperature Log Pest Control
Health and Safety: Policy Risk Assessments (Details:.....)

Comments: Matters Arising (L = Legal Requirement + Timescale and R = Recommendation)
(Food Only: CIM=Confidence in Management, FH=Food Hygiene & Safety Practices, S=Structure; H&S: Health & Safety)

L/R CIM/
FH/S/
H&S

- ①② FH Food is being held at ambient temperatures for longer than the local limit. Food should cool at ambient temperatures for a Max of 90 mins then be Refrigerated. Timescale: IMMEDIATELY
- ② L FH The freezer for the raw meat was 10°C It is overstocked so not holding adequate temperatures. This should be attended to. Timescale: IMMEDIATELY
- ③ L FH There were raw products (chicken & lobster) stored in the designated cooked fridge. Ensure there is proper separation of raw & cooked products. Timescale: IMMEDIATELY

Action Proposed: Inspection report form left Letter to follow Formal notices(s) Revisit ONGOING

Food Hygiene Rating Criteria Assessed	SCORE						Your Premises Rating is
	Good	5	10	15	20	25	
Compliance with food safety procedures	0	5	10	15	20	25	To be detailed on the letter.
Compliance with structural requirements	0	5	10	15	20	25	
Confidence in management /control procedures	0	5	10	20	30		

Business Reply Expected: Yes No with response to the legal requirements identified above.

Officer Name: LEIGH CALE Signature: [Signature] Designation: Senior EHO

2nd Officer Name: ADEE GALACHER Signature: [Signature] Designation: Senior EHO

Date & Time: 27/11/15 1:00 am/pm Telephone No: 0118 937 2602 Date of Next Visit:.....

As the person seen at the visit, I have taken note and understand all aspects of work discussed with the Inspecting Officer OR I have received this form and I will ensure this inspection report form is passed to the Manager.

Signed: [Signature] Name: Wei Mu Job Title:

Note: This report describes those matters requiring attention. The report only covers the areas inspected at the time of the visit. If you have any queries regarding this report or you do not agree with your food rating, please contact the officer named above in the first instance. If it is not resolved then write to the Food & Safety Manager at: Food & Safety, Reading Borough Council, Civic Officers, Reading. RG1 2LU or email: consumerprotection@reading.gov.uk

CONTINUATION SHEET

Name of Premises... CHINA PALACE Address... 43-45 Oxford Rd.

COMMENTS Matters Arising (L= Legal Requirement + Timescale R= Recommendations)

(Food Only: CIM=Confidence in Management, FH=Food Hygiene & Safety Practices, S=Structure)

L/R	CIM/ FH/S	
④ (L)	S	Hand towels were not available to wash hand basins in the kitchen + staff toilets. Provide hand towels to all hand wash areas
⑤ L	S	The doors between the kitchen + staff toilet must be kept closed at all times TIMESCALE: IMMEDIATELY + ONGOING
⑥ L	S	The bin is located next to spools containing ready to use crockery. Crockery should be washed before use + bin moved. TIMESCALE: IMMEDIATELY + ONGOING
⑦ L	S	Staff toilet area: this area requires thorough cleaning. TIMESCALE: 1 WEEK
⑧ L	(S)	CLEANING: Thorough cleaning of kitchen is required specific areas requiring attention to be detailed in letter following inspection
⑨ L	CIM	SFB/3 Not complete. Notice to be served
⑩ L	CIM	No evidence of adequate training. → Notice to be served. TIMESCALE: NOTICE
⑪ L	CIM	Ensure all allergens present in menu items are documented + this record should be kept up to date if menu or suppliers change TIMESCALE: ON LETTER

Action Proposed: See Sheet One
Name of Officer... LEIGH LALE / A. GALBRAITH Signature... [Signature] Date & Time... 27/11/15 1pm

I have taken note and understand all aspects of work discussed with the Inspecting Officer
Signed... [Signature] Job Title.....

Note: This report only covers the areas inspected at the time of the visit and is an informal indication of areas of the business requiring attention. If you have any queries regarding this report or you do not agree with your food rating, please contact the officer named above in the first instance. If it is not resolved then write to the Food Law Manager or Health and Safety Manager, as appropriate at: Consumer Protection, Reading Borough Council, Civic Centre, Reading RG1 7AE or email: consumerprotection@reading.gov.uk

Name: China Palace Inspector: HL3
Address: 43-45 Oxford Rd

Inspection Date: 26/4/16
Announced inspection? Y/N

FLARE DATABASE CODES INU Type: R full/partial inspection, S-other official control (OOC) incl sampling, etc of Broadly Compliant (BC); X-Non Official Control insp (education/intel) BC cat D/E alternate with OOC; J-ceased trading (food closed but business still exists).
ACTION DIARY TEMPLATE FH1 (F50) FH Written Warning (letter or IRF with legal requirements), F51 -Improvement Notice(s), F53 -Voluntary closure, F52 -HEPN, F54 -seizure of food, F35 - Revisit, Code - food reg sent/left/checked, G48 -2nd person, GTW- Trade waste not ok, FR - (insert rating no.) Admin to send rating stickers, (F64) Copy of IRF to Head Office PRU, More tab, Equipment FBK -Blast chiller, FBA -Blast freezer, FAQ -Vac Pack Machine, FBQ -Duck oven, FBP -Tandoori oven, FAJ -Band saw

Item	Detail	Description	Scheduled Date	Actual Date	Officer	Time
1	F50					
2	F64					
3	G48					
4			WEL			

Food Hygiene Risk Rating

Inspection Summary

SCORE	Criteria
TYPE OF FOOD & METHOD OF HANDLING	
5/A	Handling Low risk Foods
10/B	Handling High Risk Foods
30/C	Prep High Risk Foods cook/handle
40/D	Manufacture high Risk foods
METHOD OF PROCESSING	
0/A	None
20/B	High risk activities; cook/chill foods; Air drying ie. bitlong; low acid foods; add salt or preservatives; sushi, rare burgers; vacuum & sous vide packing
CONSUMERS AT RISK	
0/A	Very Few
5/B	Few
10/C	Intermediate
15/D	Substantial national /internat distrib
VULNERABLE GROUPS (catering)	
0/A	Premises serving >20 people in a vulnerable group
OR	22/B
FOOD HYGIENE & SAFETY (see COP)	
0/A	Reason:
5/B	- Cross contam hood
10/C	
15/D	
20/E	
25/F	
STRUCTURAL (see COP)	
0/A	Reason:
5/B	- Cleaning
10/C	- Drainage
15/B	
20/E	
25/F	
CONFIDENCE IN MANAGEMENT (see COP)	
0/A	Reason:
5/B	- Training
10/C	
20/D	
30/E	
0/A	Significance of Risk of food being contaminated.
OR	20/B
TOTAL	65 C A B A C C C A

File Comments from last visit incl any complaints to follow up since last insp:

FH 20 S 15 CIM 20 - Cleaning - Temps - SFBFB - Cross contam

Risk Rating of Premises of past 4 FHI? B | B | C | B

Owners name on existing food reg: CHANG LONG Ltd.

PAP for FH? Y/N PAP name?

Health and safety due? Yes/No No Food standards due? Yes/No No

Range of foods: TRADITIONAL CHINESE, DIM SUM

Method of processing: cook, cool, reheat

Preferred language(s): Head Chef speaks English

Number of customers/meals: min max

Premises used by other bodies? Y/N Who? :

Any off site activities? Y/N Details:

Business to business sales? Y/N Who?

Approval needed? Y/N

Reason for Chosen intervention - other than full inspection. If this is an S/X type inspection. Highlight which areas audited i.e. food hygiene, structural, CIM or audit

Activities in progress at time of visit (incl any specific discussion points with named staff, include job function):
Prep + Service

Proposed business changes (Circle) menu changes/ building work/refurb, starting delivery, new contractor, closure/ownership change, other new service? Other	Suggested areas for focus at next S type inspection: <u>Cross contam. TRAINING</u>
--	---

Reasons if changed from category A (manager needs to sign bottom of page)

	Y	Timescale
Sampling to be undertaken during next visit:		
Discussion with Home Authority/PAP		
Change in FHRS rating (if zero/one rating has revisit been scheduled)		
Variance to food enforcement policy	Y N	Reason:

FH Risk Rating	Rating	FHRS score	But no score greater than
A: 92-196	5	0-15	5
B: 72-91	4	20	10
C: 52-71	3	25-30	10
D: 31-51	2	35-40	15
E: 0-30	1	45-50	20
	0	> 50	30

Sticker left

Qualitative Review : Name & Signed: [Signature] Position: LFSM Date: 4/5/16
Comments:

Part 1: Suppliers:

1.1 Names of main food suppliers and type of food supplied: (Meat, Fish, bi-valve molluscs, dairy, eggs, imported foods)

J Chan Food Supplier -> veg, meat, seafood
See Woo - veg, dry goods

1.2 Any foods purchased direct from companies outside the UK? e.g. Internet Y/N

Part 2: Training

2.1 Details of Training/Instruction/Supervision Arrangements

Officer to describe training/instruction & supervision (incl new staff training)

Chinese Business Support

2.2 Food Handler Training

Categories	Staff Name	Cat A,B,C	Training Type Specify if Online (O), accredited (A) or in-house (H)	Date done	Cert Y/N
A=Handle LRFs & wrapped food	a. Wai Kei		L2 food safety	HACCP 3/15	Y
B=Handle open HRFs	b. Tao Feng		L2	3/15	Y
C=Food handlers who have a supervisory role	c. Mui Chang Yin		L2	3/15	Y
	d.				
	e.				

2.3 Discussion with staff and observed operational practices suggest suitable training? Y/N

Comments on staff practices: Training not adequate for all staff

Consideration of knowledge of hand washing, cross contamination, e.coli source & control

Part 3: Food Safety Management System (FSMS)

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

3.1 Details of HACCP system in place

-SFBB
-Bespoke/Codex type
-Records only
-Suitable? (Consider EC Guidance on Flexibility)

SFBB

CCP= Critical control point; CL=Critical Limits; CA=corrective action; MP = monitoring Procedures

List business CCPs: (officer's opinion) (Cross off if n/a, add CCPs as needed).	3.2 business identified all necessary CCPs?	3.3 CL identified?	3.4 CL valid?	3.5 MPs for CCPs established?	3.6 CA for each CCP?	3.7 CCP controlled satisfactorily?
Purchase/Delivery	✓	✓	✓	✓	✓	✓
Storage (chill/ frozen)	✓	✓	✓	✓	✓	✓
Preparation	✓	✓	✓	✓	✓	⊗ CROSS CONTAM ISSUES
Cooking Reheating	✓	✓	✓	✓	✓	✓
Reheating	✓	✓	✓	✓	✓	✓
Hot Holding	N/A					
Cold Service						
Delivery Transport						

3.8 Defrosting procedures safe?	3.9 Doc procedures for e. coli control?	3.10 Suitable person did analysis?	3.11 All CCPs and CLs identified?	3.12 MPs and CAs are suitable?	3.13 Are records up to date and accurate?	3.14 Manager sign off of records?	3.15 Staff trained? (incl new staff)?	3.16 Periodic review? (& when menu/equip change)	3.17 Inhouse/third party audit?
✓	✓	✓	✓	✓	✓	✓	✓	✓	✓

3.18 General Comments on FSMS

Records all up to date

3.19 Overall HACCP Compliant (Article 5): Y/N Proposed Action if N:

Hygiene Prerequisite programme (PRP)

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

Part 4: Structural

General

4.1 **Construction & size** of business permit GHP? ✓

4.2 **Layout** of premises permits GHP? ✓

4.3 **Drainage** satisfactory? ✓

4.4 **Lighting** suitable? ✓

4.5 **Ventilation** satisfactory? ✓

4.6 Suitable **sanitary accommodation**? Ventilated lobby? WHB? ✓

4.7 Provision of suitable **changing facilities**? ✓

Food Room Requirements

4.8 Adequate number of **wash hand basins** with hot & cold water, soap & hand drying facilities? ✓

4.9 Adequate facilities for; **Cleaning utensils/equip?** (H+C water, 2 sinks or 1 + dishwasher (full cycle not interrupted) or equivalent? ✓

Washing food? (if dual use, system for cleaning?) ✓

4.10 **Ceilings & overhead fixtures** prevent accumulation of dirt, formation of mould/condensation & shedding of particles? ✓

4.11 Are the following in sound condition & easy to clean/disinfect?

Floors ✓

Walls ✓

Doors ✓

Food contact surfaces ✓

4.12 **Windows** constructed to prevent accumulation of dirt? ✓

4.13 **Equipment** in good repair/condition? ✓

4.14 **Food containers** in good repair/condition? ✓

Cleaned & disinfected if reused? ✓

4.15 Food packaging stored in clean area? ✓

Pest Prevention & Control

4.16 **Structure** ok? No proofing required. ✓

4.17 No Signs of infestation? ✓

4.18 Pest control **contractor**?

Name:

Frequency:

Type: Rodents/ Cockroaches/ Flies/ All

4.19 **Log book/Diary** examined? ✓

Last visit date:

4.20 Any **actions** from checks addressed? ✓

4.21 Or is in house system suitable? ✓

Frequency of checks?

Recorded?

Vehicles

4.22 Vehicle seen, clean, good repair and condition? Note registration of vehicle: ✓

4.23 Adequate temp controlled storage space? ✓

4.24 Designated areas for raw and RTE ✓

Part 5: Operational

Cleaning

5.1 Premises clean? ✓

5.2 **Equipment** installed to allow cleaning? ✓

5.3 **Food contact surfaces & equipment** clean? (Remember ice machine & soda gun) ✓

5.4 All **hand contact surfaces** clean & disinfect? ⊗

5.5 Suitable **chemicals and materials** for cleaning? List: Nilco ✓

5.6 Disinfectant/Sanitiser meet **BS EN 1276:1997** or **BS EN 13697:2001**? ✓

5.7 Cleaning chemicals properly stored? ✓

5.8 **Cleaning schedule** in place & implemented? ✓

5.9 **Two stage cleaning**? Visibly clean then disinfect, consider **contact time**, correct **dilution** ✓

5.10 Suitable **cloth management**? Single use
- Sep colour coded cleaning cloths, sponges, mops?
- Are reusable cloths machine washed? ✓

Food Contamination

5.11 All **foods covered**? ✓

5.12 Appropriate controls to **prevent cross-contamination** e.g. ✓

- Different equip? (unless disinfected in dishwasher) ✓

- No dual use complex equip unless full dismantle ✓

- Dual use of easy clean equipment ✓

- No raw food contamination of cash registers? ✓

- Raw meat is not washed during preparation? ✓

- Use bowl/chopping board as food contact surface ✓

- Separate storage areas? (clearly identifiable) ✓

- Zoned areas? (clean area sufficiently separated) ⊗

- Time zoning? (are cleaning, sanitising and doc ok?) ⊗

- Separate staff for tasks? ⊗

5.13 **Contaminated e.g. raw meat cardboard** used/disposed of appropriately? ✓

5.14 No evidence of **breakages**, unnecessary glass, bolts missing, paper clips, or other **physical contaminants** etc... in food prep areas? ✓

5.15 Staff aware of **food allergens** and appropriate controls? ✓

Stock Control

5.16 Products **date labelled** where necessary? ⊗

5.17 Manufacturers & in house dates all ok? ✓

Personal Hygiene

5.18 Good standards of **personal hygiene** observed? ✓

5.19 Appropriate **hand washing practices** observed? ✓

- Recognised technique e.g. DoH

- Taps turned off with towel (or no touch taps)?

- Sanitizing gel only after proper HW

5.20 Aware of appropriate **glove use**? ✓

5.21 Staff fit to work & know **48 hr rule**? ✓

5.22 Change soiled clothing after handling raw food? ✓

5.23 **Fitness to work procedure** in place? ✓

5.24 **Over-clothing** suitable and clean? ✓

5.25 Adequate **first-aid** provisions? ✓

Complaints/Incidents

5.26 Procedures/**recent complaints** all ok? ✓

5.27 How are customer complaints handled? ✓

Comments on cross contamination if required:

Waste Disposal		5.32 Copy of Waste Transfer Licence seen?	
5.28 Food waste Contractor used and details:		5.33 Animal by-products? (RETAIL ONLY)	
5.29 Cooking oil? Stored properly, No spillage, Collected by authorised collector		- Separation of raw meat/fish & eggs - Disposal via approved contractor - Detailed records kept (what collected, weight, destination, transport, date - NB - Kept for 2 years)	
5.30 Outside bin area tidy?		5.34 Is any surplus food (bakery) being put into the feed chain or going to animals? If yes - details of where food is going and pass to TS	
5.31 Bins inside satisfactory?			

Part 6: Temperature Control

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

6.1 Able to demonstrate conformance with 4hr rule for chilled hold?	N/A	6.4 Able to demonstrate conformance with 2hr rule for hot hold?	N/A
6.2 Is cooling done safely?	⊗	6.5 Devices for temperature monitoring?	✓
6.3 Does the business prepare fish to consume raw e.g. sushi/sashimi? (Check that fish is frozen at -20°C for at least 24 hrs?) Detail in comments box. Does not apply to FARMED salmon, Atlantic halibut, rainbow trout. Has to be these fish and FARMED	N/A	6.6 Use of independent thermometer? (Probe and/or storage thermometers)	✓
		6.7 Adequate sanitisation?	✓
		6.8 Thermometer calibration?	⊗

6.11 Officers Temperature Checks

Equipment	Location	Temp °C	Product	Location	Temp °C
a. Fridge 6		4.0°C ✓	d.		
b. Walk in fridge - RTE/RAW		4.6°C ✓	e.		
c.			f.		

Comments on temperature control

Good tempo records for fridge/freezers.

Part 7: Traceability and Supplier Control

√ = Satisfactory, ⊗ = Unsatisfactory [⊗ must result in a comment on IRF], N/A = Not applicable

Traceability	Supplier Control
7.1 Able to trace food one step back?	7.5 Arrival in opening hours? ✓
7.2 Traceability documentation available on site?	7.6 Rejection procedure for unsatisfactory deliveries? ✓
7.3 Able to trace food forward to businesses? Detail businesses below	7.7 Supplier control and approval system?
7.4 Discuss if approval required? (supply to other businesses)	7.8 No SRM on premises (only blue strips on labels of bovine carcasses.) (if N talk to Manager)
7.9 Does business (incl retail and caterers) sell Live Bivalve Molluscs (Oysters, Mussels, Clams etc)? Officer to inspect receipts. 60 day retention of certificates? Traceability/invoice/approved numbers?	

7.10 Imported Foods Officers Traceability Checks

Are there any imported foods? Foodstuffs likely to fail food safety requirements based on current EC 669/2009 Annex 1 (PNAO), at 1st point of destination after port CVED(POAO) or CED(PNAO)

Product Name and Description	Category -Imported POAO, -Imported FNAO, -EU/EEA prod.	Details of Check and Results
a.		

7.11 Notes/Diagrams

b.

- old meat lying in veg/salad tank
- chopping boards stored dirty area
- Duck area cross contam.
- Door dimsum hot hold
- Dirty handles
- Good fridge tempo
- Training -> cross contam.

Legislation covered by Inspection: Food Safety & Hygiene (England) Regulations 2013 Food Safety Act 1990 (as amended) Health & Safety at Work etc. Act 1974 Other legislation.....
Reason for Visit: Proactive Reactive Advisory Sample Taken (detailed below) Revisit

Name of Premises China Palace Business Type Chinese Restaurant

Address 43-45 Oxford Rd

Registered Office Address [Redacted]

Email [Redacted] Tel [Redacted] Mobile [Redacted]

Person Seen Wei Hu Position Head Chef

Name of Food Business Operator/Dutyholder.....

Business days & hours..... Areas Checked Kitchen

List of Documents checked ✓ = Yes x = Not available \ = not applicable Written FSMS Cleaning Log
FH Training Policy /records Fridge/Freezer Temperature Log Hot Food Temperature Log Pest Control
Health and Safety: Policy Risk Assessments (Details.....)

Comments: Matters Arising (L = Legal Requirement + Timescale and R = Recommendation)
(Food Only: CIM=Confidence in Management, FH=Food Hygiene & Safety Practices, S=Structure; H&S: Health & Safety)

L/R	CIM/ FH/S/ H&S	Comments
①	L FH	Raw Ducks were left next to cooked duck & kites in a 'ready to eat area'. Raw food must be kept separate from cooked ready to eat to prevent cross contamination. Timescale: Immediately & ongoing
②	L FH	Raw meat was left in the veg/boil wash area. You must keep raw & ready to eat areas separate or ensure you 2 stage clean (detergent & sanitizer) after raw usage. Timescale: Immediately & ongoing
③	L FH	The raw meat area in main kitchen was being used for other food -> Again must keep separate OR ensure 2 stage cleaning. Timescale: Immediately & ongoing

Action Proposed: Inspection report form left Letter to follow Formal notices(s) Revisit

Food Hygiene Rating Criteria Assessed	Good	SCORE	Poor	Your Premises Rating is
Compliance with food safety procedures	0 5 ⑩	15	20 25	3
Compliance with structural requirements	0 5 ⑩	15	20 25	
Confidence in management /control procedures	0 5 ⑩	10	20 30	

Business Reply Expected: Yes No with response to the legal requirements identified above.

Officer Name KEIGM LALE Signature [Signature] Designation Senior EHO

2nd Officer Name Winnie Peng Signature [Signature] Designation S.EHO

Date & Time 26/04/16 am/pm 3:24 Telephone No: 0118 937..... Date of Next Visit.....

As the person seen at the visit, I have taken note and understand all aspects of work discussed with the Inspecting Officer OR I have received this form and I will ensure this inspection report form is passed to the Manager.

Signed [Signature] Name Wei Hu Job Title Head Chef

Note: This report describes those matters requiring attention. The report only covers the areas inspected at the time of the visit. If you have any queries regarding this report or you do not agree with your food rating, please contact the officer named above in the first instance. If it is not resolved then write to the Food & Safety Manager at: Food & Safety, Reading Borough Council, Civic Officers, Reading. RG1 2LU or email: consumerprotection@reading.gov.uk

CONTINUATION SHEET

Name of Premises China Palace Address 43-45 Oxford Rd

COMMENTS Matters Arising (L= Legal Requirement + Timescale R= Recommendations)

(Food Only: CIM=Confidence in Management, FH=Food Hygiene & Safety Practices, S=Structure)

L/R	CIM/ FH/S	
④	L S	Some chopping boards are worn & could do with replacement. Timescale: 1 Month
⑤	L S	Chopping boards stored in dirty area to dry (behind salad sink) to be moved & area to be cleaned
⑥	L S	Repair door to Dim Sum hot hold cabinet. Timescale: 1 Month
⑦	L S	Some hand contact surfaces not clean. Clean fridge/freezer handles. Timescale: 1 week
⑧	L CIM	Training for all staff not adequate and demonstrated by cross contamination issues. Staff must be adequately trained. Timescale: 2 Months
⑨	R CIM	You should keep temperature checks of cooked food to prove due diligence - Immediately ongoing
⑩	L CIM	You should keep cooling records to prove due diligence & ensure food is not at room temperature cooling for more than 90 minutes
⑪	R FH	It is recommended that items in fridge/freezer date labeled to ensure good stock rotation. timescale
⑫	L CIM	As discussed update allergy menu so it is accurate. Timescale: 1 Month.

Action Proposed: See Sheet One

Name of Officer LEIGH WILKINS Signature [Signature] Date & Time 26/04/16

I have taken note and understand all aspects of work discussed with the Inspecting Officer

Signed [Signature] Job Title head chef

Note: This report only covers the areas inspected at the time of the visit and is an informal indication of areas of the business requiring attention. If you have any queries regarding this report or you do not agree with your food rating, please contact the officer named above in the first instance. If it is not resolved then write to the Food Law Manager or Health and Safety Manager, as appropriate at: Consumer Protection, Reading Borough Council, Civic Centre, Reading RG1 7AE or email: consumerprotection@reading.gov.uk

Judgments

QBD, ADMINISTRATIVE COURT

Neutral Citation Number: [2016] EWHC 1265 (Admin)

CO/345/2016

IN THE HIGH COURT OF JUSTICE

QUEEN'S BENCH DIVISION

THE ADMINISTRATIVE COURT

Royal Courts of Justice

Strand

London WC2A 2LL

Thursday, 14 April 2016

B e f o r e:

MR JUSTICE JAY

Between:

EAST LINDSEY DISTRICT COUNCIL

Appellant

v

ABU HANIF

(TRADING AS ZARA'S RESTAURANT AND TAKEAWAY)

Respondent

Computer- Aided Transcript of the Stenograph Notes of

WordWave International Limited trading as DTI

165 Fleet Street London EC4A 2DY

Tel No: 020 7404 1400 Fax No: 020 7404 1424

(Official Shorthand Writers to the Court)

Mr P Kolvin QC & Mr D Dadds (instructed by David Dadds LLP) appeared on behalf of the **Appellant**

The **Respondent** did not appear and was not represented

J U D G M E N T

(Approved)

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1. MR JUSTICE JAY: This is an appeal by way of case stated from the decision of the Lincoln Magistrates' Court, District Judge Veits, given on 23 June 2015, whereby he allowed an appeal from the revocation of a premises licence by the licensing authority.
2. The appellant, the East Lindsey District Council, is the licensing authority. The Magistrates' Court in the usual way is not a party to these proceedings. The respondent, Mr Abu Hanif, trading as Zara's Restaurant and Takeaway, is the licence holder. He through a licensing consultant has submitted correspondence making various limited points, but indicating that he would not be taking any part in these proceedings.
3. The premises in question are Zara's Restaurant and Takeaway situated in North Summercoates on the Lincolnshire coast. They are licensed to sell alcohol ancillary to the supply of food. The restaurant is owned and managed by the licensee, Mr Hanif. On 29 April 2014, the premises were the subject of a joint visit by the police and immigration officers, and it was discovered that Mr Miah was working in the kitchen as a chef. It was common ground that Mr Miah had no current entitlement to remain in the UK, let alone to work. I was told that he arrived here illegally some years ago. Furthermore, it was also accepted by the respondent that he (i) employed Mr Miah without paperwork showing a right to work in the United Kingdom; (ii) paid Mr Miah cash in hand; (iii) paid Mr Miah less than the minimum wage; (iv) did not keep or maintain PAYE records; (v) purported to deduct tax from Mr Miah's salary; and (vi) did not account to HMRC for the tax deducted.
4. The police then applied for a review of the respondent's licence under section 51 of the Licensing Act 2003 and the matter came before the appellant's subcommittee on 30 June 2014. The subcommittee decided to revoke the respondent's licence. Its reasons were as follows:
5. "The subcommittee were satisfied that Mr Hanif did not take the appropriate checks of staff members having knowledge that there were problems previously at the other premises with overstayers, and that he continued to allow staff to work at Zara's restaurant without making appropriate checks.
6. The subcommittee were satisfied that Mr Hanif had not undertaken the relevant checks to ensure the employee concerned was eligible to work in the United Kingdom. Instead of not allowing employees to work if they had not provided the correct documentation he allowed them to work and paid cash in hand. With all this in mind the subcommittee were satisfied that Mr Hanif had knowingly employed person/s unlawfully in the United Kingdom.

7. The subcommittee considered the evidence by Mr Kheng on behalf of Mr Hanif and the Home Office section 182 Guidance to Licensing Authorities. The subcommittee were of the view that the premises licence should be revoked and that revocation was an appropriate step with a view to promoting the crime prevention licensing objective."

8. The respondent then appealed to the Magistrates' Court. There was a hearing on 27 March 2015, and on 23 June the district judge decided to allow the respondent's appeal. On 1 September 2015, the district judge determined the issue of costs and on 7 January 2016 he stated the case. The appeal to the district judge was de novo, but he accepted that he could only allow the appeal if the subcommittee's decision was "wrong", the burden being on the appellant before him to establish that.

9. Looking now at the stated case, the district judge noted that the respondent had received a civil penalty for employing an illegal worker under section 15 of the Immigration, Asylum and Nationality Act 2006. An immigration officer gave evidence to the effect that although by virtue of section 21 a criminal offence was committed, such proceedings were rarely brought. The district judge also noted that the police and the Council's licensing officer were no longer saying that the respondent was a serial offender, but a redacted report which was placed before the subcommittee still gave the impression that he "was in a much worse position than he actually was". As for the failure to pay the minimum wage, the district judge said this:

A. "In his evidence before me Mr Hanif accepted that he had not paid the minimum wage and this in itself can be a criminal offence. I found that this was not the main basis of the subcommittee's decision however and again there was no evidence that he had been reported for that alleged offence. It would appear from their reasons that the subcommittee used the evidence of paying cash in hand as justification for the finding that he knowingly employed Mr Miah. The prosecuting authority however appear to have taken a different view in offering the civil penalty."

10. The district judge's core reasoning was that no crime had been committed. As he put it:

A. "It appeared to me that no crime had been committed as a result of the visit to the premises in April of last year. A civil penalty had been imposed rather than prosecution for the section 21 offence and no other crime had been reported in relation to not paying the minimum wage."

11. In the district judge's view, the crime prevention objective was not engaged.

12. The district judge also criticised the subcommittee for adopting an inconsistent approach because in other similar cases only warnings were issued. Finally, he considered

that the subcommittee may have been influenced by comments in the police report, leading them to believe that they were dealing with a serial offender.

13. At the conclusion of the stated case, the district judge posed two questions for my determination. I will address these at the end of my judgment.

14. I was taken by Mr Philip Kolvin QC to various provisions of the Licensing Act 2003 as amended. Under section 4(1) and (2) a licensing authority must carry out its licensing functions with a view to promoting the licensing objectives, which include "the prevention of crime and disorder". The provisions dealing with the review application brought by the police are contained in sections 51 and 52. Under section 52(3), the licensing authority (and on appeal the Magistrates' Court):

A. "... must, having regard to the application and any relevant representations, take such of the steps mentioned in subsection (4) (if any) as it considers appropriate for the promotion of the licensing objectives."

15. The epithet "appropriate" was introduced by amendment in 2011. Previously the test had been stricter. In my judgment, it imports by necessary implication the concepts of proportionality and relevance.

16. Mr Kolvin submitted that the district judge erred in a number of respects. First, he wrongly held that, given that criminal proceedings were never brought, the crime prevention objective (see section 4(2)) was not engaged. The statute is concerned with the prevention rather than the fact of crime. Secondly, and in any event, the interested party had committed criminal offences in relation to tax evasion, the employment of an illegal worker, and employing an individual at remuneration below the minimum wage. As for the employment of an illegal worker, Mr Kolvin accepted that this requires knowledge on the part of the employer, and he also accepted that it is not altogether clear whether the district judge found as a fact that the respondent possessed the requisite knowledge. However, the core question is the promotion of the licensing objectives, not the fact of anterior criminal activity, and in this regard a deterrence approach is appropriate.

17. Thirdly, Mr Kolvin submitted that there was no evidence of an inconsistent approach by the subcommittee in giving warnings in some cases because all cases turn on their own facts. Finally, Mr Kolvin submitted that there was no basis for the district judge's conclusion that the subcommittee may have been influenced by a suggestion that the respondent was a serial offender.

18. I accept Mr Kolvin's submissions. In my view the district judge clearly erred. The question was not whether the respondent had been found guilty of criminal offences before a relevant tribunal, but whether revocation of his licence was appropriate and proportionate in the light of the salient licensing objectives, namely the prevention of crime and disorder.

This requires a much broader approach to the issue than the mere identification of criminal convictions. It is in part retrospective, in as much as antecedent facts will usually impact on the statutory question, but importantly the prevention of crime and disorder requires a prospective consideration of what is warranted in the public interest, having regard to the twin considerations of prevention and deterrence. The district judge's erroneous analysis of the law precluded any proper consideration of that issue. In any event, I agree with Mr Kolvin that criminal convictions are not required.

19. To the extent that the analysis must be retrospective, the issue is whether, in the opinion of the relevant court seized of the appeal, criminal offences have been committed. In the instant case they clearly had been: in relation to tax evasion (see the common law offence of cheating the Revenue and the offence of fraudulent evasion of tax contrary to section 106A of the Taxes and Management Act 1970); and the employment of Mr Miah at remuneration below the minimum wage (see section 31 of the National Minimum Wage Act 1998). Moreover, given the evidence that Mr Miah never provided the relevant paperwork, notwithstanding apparent requests, the obvious inference to be drawn is that the respondent well knew that he could not, and that no tax code and National Insurance number had been issued. The corollary inference in my judgment is that the respondent well knew that Mr Miah could not provide the relevant paperwork because he was here illegally.

20. I also accept Mr Kolvin's submission that each case must turn on its own facts. As a matter of law, unless it could be said that some sort of estoppel or related abuse of process arose in the light of warnings given in other cases, the alleged inconsistent approach led nowhere. In my judgment, it could not be so said.

21. Finally, I agree with Mr Kolvin that there is nothing in the point that the subcommittee could have been misled about the interested party being a serial offender. The point that the subcommittee was making was the fact that the respondent had worked at premises where illegal workers were also employed meant that he should have been vigilant to the issue.

22. Thus the answer to the district judge's two questions are as follows:

A. Q. "Was I correct to conclude that the crime prevention objective was not engaged as no crimes had been proceeded with, the appellant only receiving a civil penalty?"

B. No.

C. Q. "Was I correct in concluding that the respondent had been inconsistent in similar decisions in not revoking the licence [sic]?"

D. No.

23. Having identified errors of law in the district judge's decision, the next issue which arises is whether I should remit this case for determination in the light of my ruling or whether I have sufficient material to decide the issue for myself. I should only adopt the latter course if satisfied that the issue is so obvious that no useful purpose would be served by remission. I am so satisfied. Having regard in particular to the twin requirements of prevention and deterrence, there was in my judgment only one answer to this case. The respondent exploited a vulnerable individual from his community by acting in plain, albeit covert, breach of the criminal law. In my view his licence should be revoked. Another way of putting the matter is that the district judge had no proper basis for overturning the subcommittee's assessment of the merits.

24. It follows in my judgment that the only conclusion open to the district judge in the present case was to uphold the revocation of the respondent's licence. This appeal must be allowed and the respondent's licence must be revoked.

25. MR KOLVIN: My Lord, I'm very grateful. Can I deal with the question of costs, both here and below.

26. MR JUSTICE JAY: Yes.

27. MR KOLVIN: Should I start with here.

28. MR JUSTICE JAY: Yes.

29. MR KOLVIN: My Lord, we would ask for the costs before this court. I just want to pray in aid four very brief points. The first is the result. The second is that the district judge's approach was expressly urged on him by the respondent's legal team. Thirdly, that the respondent was expressly urged to concede this appeal to stop costs running, he was given that opportunity at pages 42 and 43 of the bundle. Fourthly, perhaps a little bit tugging at the heart strings, but there's no reason why the Council Tax payers of East Lindsey should bear the cost of establishing what has been established in this court. So we would ask for the costs up here.

30. There is a schedule and the schedule has been served upon Mr Hanif by letter dated 16 March of 2016. I don't know whether the schedule has found its way to my Lord, if not I can hand up a copy.

31. MR JUSTICE JAY: It has.

32. MR KOLVIN: It has. My Lord, I can see that VAT has been added on. It doesn't need to be because of course the Council can retrieve the VAT, so my application

is for £16,185. I know there's not a lot of explanation around my fee, but it was taken on a single fee for all work involved in relation to the case stated; advice, the skeleton argument and attendance today, so it's one single - -

33. MR JUSTICE JAY: What about your junior's fees?

34. MR KOLVIN: My learned junior is also my instructing solicitor, he wears two hats.

35. MR JUSTICE JAY: I see.

36. MR KOLVIN: He has his own firm which is Dadds LLP, and he is also a member of the bar, so although he has appeared as my junior, his fee is wrapped up in the solicitors' fees set out in the schedule.

37. MR JUSTICE JAY: Okay. What about the costs below?

38. MR KOLVIN: My Lord, I'm just trying to ascertain what the position is.

39. MR JUSTICE JAY: I thought there was no order for costs below.

40. MR KOLVIN: There was no order for costs below, that was on the basis that the appeal had been allowed. The situation in relation to costs of licensing appeals are set out in section 181 of the Act, which enables the court to make such order as it thinks fit. Normally when appeals are dismissed there is no real question about it, costs follow the event. When appeals are allowed, some further considerations come into play, which are expressed by the Master of the Rolls in a case which you may have come across called City of Bradford v Booth, which is the case where the Master of the Rolls said that local authorities shouldn't be put off from trying to make honest and reasonable decisions in the public interest. And so one has to take account additionally of the means of the parties and their conduct in relation to the dispute, but in this case of course the appeal has now been dismissed, and so we would say that the ordinary rule is that the costs should follow the event, the appeal having failed. I'm just trying to ascertain whether schedules were ever served below, in the light of the way the case came out. **(Pause)**

41. My Lord, I'm really sorry that we don't actually have the schedule here, apparently it was £15,000. If you were minded to order costs below the options are either I suppose to wait and we will have the thing emailed up, or to say, "Look, it was below, it's a little bit more complex, they should be assessed if not agreed."

42. MR JUSTICE JAY: This is going to wipe him out, isn't it?

43. MR KOLVIN: Well he has already said, I have to say, I'm just telling you frankly what I've been told this morning, that when the bundles and the schedules were served on him, he had clearly read them, but he said, "If you win in the High Court and get costs against me, then I'm just going to declare myself bankrupt." So there may well be a bit of football(?) about this, but nonetheless it was his appeal, his team raised a point which in retrospect was very surprising, and caused an awful lot of costs to be incurred.

44. MR JUSTICE JAY: Yes. Well I am going to assess the costs here in the round figure of £15,000.

45. MR KOLVIN: Thank you.

46. MR JUSTICE JAY: If there was a schedule, which you tell me there was, below, it is proportionate that I assess those costs rather than put you to the trouble of a detailed assessment, so if you could have that emailed to my clerk in due course, I will assess the costs below.

47. MR KOLVIN: Thank you, my Lord.

48. MR JUSTICE JAY: On the basis of that schedule.

49. MR KOLVIN: We're not trying to be too ambitious, but we would like to see what we can - -

50. MR JUSTICE JAY: I'll take a broad brush approach to that.

51. MR KOLVIN: Thank you.

52. My Lord, the only other thing to mention is that this isn't the only case which is kicking around the east of England where licensing subcommittees are being urged to take no action because there has been no prosecution in these immigration cases. Although I appreciate that this is hardly stellar law making, it's an application of pretty well established legal principles to the facts, I'm asking whether my Lord would be minded to certify this so that we can adduce the authority in other cases, because it's a clear statement of the law that there doesn't need to have been a prosecution. So with the practice direction in mind, would my Lord be minded to - -

53. MR JUSTICE JAY: Just remind me of the practice direction.

54. MR KOLVIN: Yes, can I hand it up?

55. MR JUSTICE JAY: Yes. **(Handed)**

56. MR KOLVIN: If Mr Hanif had come I wouldn't need to make the application. It's paragraph 6.1. The judgment has to clearly indicate that it purports to establish a new principle or extends the present law and that has to take the form of an express statement to that effect, and then 6.2 says what categories of judgment we're dealing with, which include applications attended by one party only.

57. So that's the situation we're in. In reality these judgments get around anyway, because we're dealing with administrative tribunals and not courts, but sometimes the point is taken, "Ah yes, but the court didn't certify".

58. MR JUSTICE JAY: But where's the new principle I've established?

59. MR KOLVIN: My Lord, what you have said clearly, which hasn't been said before, by dint of the fact that not many licensing cases reach the lofty heights of this building, is that there does not need to have been a prosecution in order for the crime to have - -

60. MR JUSTICE JAY: Oh, I see. Well that's so obvious it almost goes without saying, that's why it hasn't been said before.

61. MR KOLVIN: My Lord, it was obvious to everyone except the district judge, the appellants and other licensees in the east of England.

62. MR JUSTICE JAY: Okay.

63. In terms of the logistics, if you want a copy of the judgment, don't you have to pay for it?

64. MR KOLVIN: We may have to, and we would be obviously very pleased to do so.

65. MR JUSTICE JAY: Because I'm not sure that all judgments are, in the Administrative Court, they're not all transcribed and published.

66. MR KOLVIN: That is correct, and I have no doubt that my client would be - - this isn't a matter about the costs of the judgment.

67. MR JUSTICE JAY: No, fortunately it doesn't cost that much. But I will give the certification. I have never been asked to do so before, I must confess.

68. MR KOLVIN: Yes.

69. MR JUSTICE JAY: Because these cases are referred to almost willy nilly, if they're available on Lawtel or wherever.

70. MR KOLVIN: Yes, they are.

71. MR JUSTICE JAY: Then they're just provided.

72. MR KOLVIN: They get into the textbooks and they - -

73. MR JUSTICE JAY: No- one objects.

74. MR KOLVIN: Yes. It has happened once before, in relation to the meaning of the Court of Appeal judgment in Hope and Glory, and Lindblom J, as he then was, was asked repeatedly would he certify in relation to the meaning of Hope and Glory, which is an important test, and he was pretty engaged in the practice direction. But since then that judgment, there's always an argument in court about whether it can be cited or not. The difference between licensing and some other fields of law is that very few cases reach here, so when they do, the judgments of High Court judges are gold dust.

75. MR JUSTICE JAY: Yes, well I'm happy to make the certification.

76. MR KOLVIN: Thank you very much indeed.

77. MR JUSTICE JAY: We wouldn't want this point to be taken again successfully.

78. MR KOLVIN: No.

79. MR JUSTICE JAY: Now as a matter of courtesy, is the judgment, once available, sent to the district judge, or is it something that I should do informally?

80. MR KOLVIN: I don't know, my Lord, what the normal practice is. I don't think that I have previously been on a legal team which has sent judgments, but we're very happy to undertake to do so.

81. MR JUSTICE JAY: Yes, I think if you're going to get a copy, obviously you're going to send it to the respondent - -

82. MR KOLVIN: Indeed.

83. MR JUSTICE JAY: - - so he can ingest it. I think you should send it to the district judge, just saying that the judge directed that out of courtesy he should see it.

84. MR KOLVIN: We're very happy to do that. Thank you very much indeed.

85. MR JUSTICE JAY: Thank you very much.

THAMES VALLEY POLICE

APPENDIX II

Division/Station : Reading Licensing Dept

From : PC 5787 Simon Wheeler

To : Reading Licensing Authority

Ref : China Palace Premises Licence Number LP2001696
Tel.No.

Date : 27 September 2017

Subject :

Supportive review representation

Thames Valley Police (TVP) are providing this representation in support of the review process relating to China Palace, 43-45 Oxford Road, Reading, Berkshire.

On 13th July 2017 TVP were involved in a joint enforcement visit to the premises in conjunction with Reading Borough Council and Immigration Officers.

On arrival at the premises as TVP Officers were involved in securing the premises with immigration officers and a number of staff were detained so that checks could be completed.

During this process four employees working within the premises were discovered not to have the right to work in the UK and were eventually removed from the premises.

Also as part of the visit a licensing inspection was carried out and TVP can confirm that the following areas of concern were noted:-

- No incident book was in place.
- Part A of the licence was unable to be presented on request.
- Part B of the licence was not on display.
- No method to prevent alcohol from being taken by customers when leaving the premises was in place.
- No Challenge 25 policy was provided and posters were not on display.
- No training for staff was in existence in relation to the four licensing objectives.
- No member of staff knew any of the four licensing objectives.
- No Town safe radio was in usage.

Clearly there are a number of serious issues and failures of compliance in relation to the premises licence conditions that were discovered. Notably the employment of a number of illegal workers is also of serious concern.

For this reason TVP will state that this premises clearly undermines the Licensing objectives and we fully endorse the review of this premises licence undertaken by the Licensing Authority.

TVP would urge the Licensing Sub-Committee to seriously consider the options available to them within this process and we fully support the recommendations made by the Licensing Authority in relation to this premises licence review.

Narancic, Peter

From: Narancic, Peter
Sent: 28 September 2017 21:07
To: Narancic, Peter
Subject: FW: Reviews Submitted - Reading Borough Council - China Palace [OFFICIAL]

From: Menghis Semhar [<mailto:Semhar.Menghis1@homeoffice.gsi.gov.uk>]
Sent: 28 September 2017 16:09
To: Licensing
Subject: FW: Reviews Submitted - Reading Borough Council - China Palace

This is an EXTERNAL EMAIL. STOP. THINK before you CLICK links or OPEN attachments.

Please see our reps below

Kind regards

Semhar Menghis
Home Office
Interventions and Sanctions Directorate | The Central Team | Immigration Enforcement
Apollo House | 3rd Floor | 36 Wellesley Rd | Croydon | CR9 2BY✉:Semhar.menghis1@homeoffice.gsi.gov.uk

From: ISD Alcohol Licensing
Sent: 27 September 2017 13:14
To: 'French, Richard'
Subject: RE: Reviews Submitted - Reading Borough Council - China Palace

Hi

We would like to feed into the reviews. Please see below;

China Palace

China Palace, 43-45 Oxford Road, Reading RG1 7QG
Visit on 13/07/2017-Licensing visit led by Reading Borough Council. Exercised powers under Section 179 of Licensing Act 2003, as amended by the Immigration Act 2016, to enter the premises at 1447 hours. A total of nine staff encountered working, 4 were found to be offenders. An illegal working referral notice with four names was served on the business owner.

Visit on 28/10/2015-The premises was a large restaurant over 3 floors and was busy with a large number of customers and 12-15 members of staff. One male in the kitchen attempted to flee when he saw the rear cover officers but was quickly stopped in his tracks. He was found to be a previously served clandestine absconder with no permission to work. A female member of waiting staff in the dining area managed to walk out of a door which led to both the upstairs and downstairs parts of the building. She was followed and, although she was initially not found, a minute or so later she emerged from the door wearing a stripy jumper over her black shirt, took a seat at a table and proceeded, in a valiant attempt to deceive us, to pretend to be a customer. The female was found to be an overstayer who was working at the premises. A REFERRAL NOTICE WAS SERVED ON THE BUSINESS WITH 2 NAMED ILLEGAL WORKERS.

Visit on 23/03/2011-Visited by the Thames Valley and Surrey Arrest Team on 23/03/11. The premises is a very large restaurant with 3 floors. The kitchen is on basement level and there are dining areas on the ground and first floor. We visited the premises at 1530 hrs just before closing, 11 members of staff encountered on the premises. A NOPL was served bearing 5 names.

Semhar Menghis

Home Office

Interventions and Sanctions Directorate | The Central Team | Immigration Enforcement

Apollo House | 3rd Floor | 36 Wellesley Rd | Croydon | CR9 2BY✉:Semhar.menghis1@homeoffice.gsi.gov.uk

Click [here](#) to report this email as spam.

Name of Officer	Katie Heath
Type of Application	Review of Premises Licence - Licensing Act 2003
Name of Premises	China Palace
Address	43-45 Oxford Road
	Reading
Postcode	RG1 7QG
Content of Application:	
<p>Review of premises licence due to inspection of premise and illegal workers found, breaches of conditions in respect of Licensing Act 2003 and food hygiene matters pursuant to the Food Safety and Hygiene (England) Regulations 2003 and Food Safety Act 1990.</p>	
Public Health Officer's Comments:	
<p>Environmental Health/Food Safety wish to make representation in support of the licensing team's review of China Palace located at 43-45 Oxford Road, Reading, RG1 7QG due to the fact that it undermines the promotion of the licensing objectives - in particular, public safety.</p>	
<p>Insert reasons and rationale here:</p>	
<p>A food hygiene inspection was carried out on 13/09/2017 in order to assess compliance with the Food Safety and Hygiene Regulations 2013 and Food Safety Act 1990. The premises was found to be non-compliant and was awarded a food hygiene rating score of 1 indicating that major improvement was required. The following was identified which could pose a risk to the safety of consumers:</p>	
<p>Food uncovered during storage which exposes it to physical, chemical and microbiological contamination;</p>	
<p>Equipment was found to be in a dirty condition with evidence of moulding exposing food to microbiological contamination;</p>	
<p>There was inadequate separation of raw meat products, which by nature considered to have food poisoning bacteria present such as E. coli, from ready-to-eat products which would undergo no further processing in order to kill any bacteria present;</p>	
<p>There was no control of food cooling procedures in order to prevent contamination by and growth of food poisoning bacteria;</p>	
<p>There was inadequate hand washing and poor personal hygiene of staff which exposes food to risks of microbiological and physical contamination;</p>	
<p>Equipment, e.g. cloths used for cleaning were not maintained in a clean condition which could result in inadequate cleaning and disinfection of the premises leading;</p>	

There was inadequate equipment on site for temperature monitoring to ensure that food is adequately stored, cooked, cooled;
 There was no evidence of monitoring of critical control points including cooking, cooling and storage of foods to demonstrate that safe practices are in place at the premises in relation to the production, handling and service of high risk foods;
 There was no stock control system in place to identify safe durability of high risk food products and to ensure that food is used within it's durability period, this presents a risk of unsafe food being placed on the market;
 There was inadequate provision of allergen information to consumers and no management of cross-contamination of allergens;
 Pest proofing works required by the pest contractor had not been carried out
 There was no evidence of staff training on site which indicates that there was inadequate knowledge in order to ensure the safety of food.

The inspection was carried out in the presence of Mr Wan Chang, the food business operator at the time of inspection was Chang Long Limited of whom Mr Hui Chang Lin is a listed director. A copy of the report form left by the inspecting officer and subsequent letter has been copied to the Head Office of this company. Mr Hui Chang Yin is registered at 43-45 Oxford Road.

The premises had previously been inspected on 30/11/2015 when a food hygiene rating score of 0 was issued indicating that urgent improvement was necessary. At this time 4 hygiene improvement notices were served requiring a food safety management system, deep clean of the premises, staff training on food hygiene matters and staff training on a food safety management system be carried out. Following this the premises requested that a re-inspection be carried out by the Council, this was completed on 26/04/16 when a food hygiene rating score of 3 was issued indicating that the premises was generally satisfactory.

At the time of both visits the food business operator was Chang Long Ltd of which Mr Hui Chang Yin is the listed director. Hygiene Improvement notices were served on Chang Long Ltd and copies of report forms and subsequent letters have been sent to the head office.

Summary and Recommendation:

China Palace does not have adequate control measures in place relating to food safety matters in order to manage the risk to public safety. China Palace has been identified to have recurring issues relating to the management of food safety and inadequate training and has not made any permanent improvements to address these matters. China Palace has repeatedly failed to provide consumers with adequate information relating to allergens (listed in Annex II of Regulation (EU) No 1169/2011) which poses a risk to the safety of consumers.

Attach appendices if required.

Date Received	27/09/2017	Date Due	28/09/2017
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Date			
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Name of Officer	Richard French
Type of Application	Review of Premises Licence
Name of Premises	China Palace
Address	43-45 Oxford Road
	Reading
Date:	12 th September 2017
Content of Application:	
<p>A review application was submitted by the Licensing Team on 31st August 2017 in relation to the above premises. The issues identified were the employment of illegal workers - which were detected on three separate enforcement visits to the premises; licensing legislation breaches that undermine the promotion of the licensing objectives and concerns over the safe operating of a food business.</p>	
Licensing Officer's Comments:	
<p>We are submitting this additional information as further supporting evidence in relation to the review application already submitted.</p> <p>The information has been provided to us by Royal Berkshire Fire and Rescue and is an enforcement notice issued to the management of China Palace. There are significant issues contained within it that further undermine the promotion of the licensing objectives and pose a significant risk to any member of the public or staff member that enters the premises.</p> <p>We submit this additional information as further evidence that the management of China Palace are undermining the promotion of the licensing objectives - particularly Public Safety.</p> <p>It is acknowledged that the fire service are responsible authorities in their own right. However, we are grateful that they have provided this information to us and believe it is relevant for the Licensing Committee to take into account. It is, in our view, yet more evidence of the failings that we have already identified in the review paperwork.</p> <p>I attach the fire service's enforcement notice to this submission as Appendix RF-Additional Info</p>	

Reading Fire Safety (Protection)

Headquarters, Newsham Court, Pincents Kiln, Calcot, Reading, RG31 7SD

Direct Line 0118 938 4481 | Switchboard 0118 945 2888

Email mitchellj@rbfrs.co.uk | readingfiresafety@rbfrs.co.uk | www.rbfrs.co.uk

Follow us on Twitter @rbfrsofficial



Mr Huichang Yin
CHANG LONG LIMITED
China Palace
43-45 Oxford Road
Reading
RG1 7QG

Your Ref:

Our Ref: EG/EM/EN/00252/282303

Ask for: Dave Sharp

Date: 25 May 2017

URGENT – ACTION REQUIRED

Dear Mr Yin,

Enforcement Notice: EN/00252/282303

The Regulatory Reform (Fire Safety) Order 2005: Article 30

Premises: CHINA PALACE, 45 OXFORD ROAD, READING RG1 7QE

An authorised inspector visited your premises on 30th March 2017 and evaluated the fire safety provided. The Royal Berkshire Fire and Rescue Authority is of the opinion that you have failed to comply with a provision / provisions of the Regulatory Reform (Fire Safety) Order 2005 because people were unsafe in case of fire. The schedule to this Notice further explains the provision(s), with which you have not complied.

The serving of this Notice EN/00252/282303 is necessary to ensure that you adequately protect people in case of fire. This authority has to make sure that you provide safety. The attached schedule sets out what you must do.

Timescale for Completion

You are required to take steps to remedy the matters in the schedule by 4 September 2017. My officer will contact you prior to this date to arrange a further visit. You may apply for an extension to the period of time within which you need to remedy the failure(s). The authority will grant / deny additional time according to the efforts you have made. If you require additional time, please contact my officer at your earliest opportunity.

Penalty for Non-compliance

If you do not comply with this Notice, you will have committed an offence and this authority will consider a prosecution against you. A prosecution could lead to you being liable to a fine, imprisonment or both, subject to the Courts.

Fire Safety Management

The schedule sets out what you need to do to improve fire safety. Taking the additional advice under this heading will help you to sustain those improvements.

Undertaking a fire risk assessment will identify the safety measures you have in place and any further measures you might need to take. If additional safety is required in consequence of the assessment, you must provide it.

You should review your fire risk assessment regularly especially if:

- i. There is reason to suspect that people are not safe in case of fire, or
- ii. There has been a significant change to the preventive and protective measures you have taken in case of fire.

Where in consequence of any such review, changes to your safety measures are required; you should make those changes.

Alternative Solutions

If you prefer to use a different solution to bring about safety from fire please contact my officer. If your solution is agreed, this Notice will be withdrawn and another Notice served in its stead. An alternative approach might enable you to apply an equally appropriate safety solution to better meet your needs. Any alternative you propose must meet the 'outcome(s)' stated in the schedule.

Route to Appeal

You can legally appeal this Notice. To do so, you must appeal 'by way of complaint for an order to the Clerk to the Magistrates' Court in the area in which the premises are situated', within 21 days from the day on which this notice was served.

The bringing of an appeal has the effect of suspending the operation of this Enforcement Notice until the appeal is finally disposed of or (if the appeal is withdrawn), until the withdrawal of the appeal.

Yours sincerely,



Dave Sharp

On behalf of, and duly appointed by the Royal Berkshire Fire & Rescue Authority

Enc: Schedule attached

Important Information – schedule referred to in Enforcement Notice

Notes to this schedule:

The government guidance most suitable to your premises is Fire safety risk assessment – Small and medium places of assembly which can be found at <http://www.cfoa.org.uk/19512>

Before you make certain changes to the premises, you may have to apply for approval from statutory bodies and/or others having interest in them. If you have doubt about the need for approval, you should ask the relevant body. For example, you may have to apply for approval from a Building Control Body to make material alterations. You might also need to apply for the property owners' permission or for listed building consent, among others.

Item number 1 – Portable Appliance testing	
Outcome	This work is necessary to reduce the risk of fire on the premises in accordance with Article 8
Suggested Action	Portable electrical appliances must be tested in accordance with HSE Regulations
Reason	Poorly maintained electrical equipment is a common cause of fire This is contrary to Article 8

Item number 2 – Fixed Wiring Testing	
Outcome	This work is necessary to reduce the risk of fire on the premises in accordance with Article 8
Suggested Action	The Fixed wiring installation must be tested in accordance with IEE Regulations
Reason	Poorly maintained electrical installations are a common cause of fire. This is contrary to Article 8

Item number 3 – Gas	
Outcome	This work is necessary to reduce the risk of fire on the premises in accordance with Article 8
Suggested Action	The gas supply should be tested in accordance to HSE regulations.
Reason	Poorly maintained gas installations are a common cause of fire. This is contrary to Article 8

Item number 4 – Provide Exit Signs	
Outcome	This work is necessary to provide sufficient escape routes (corridors, stairs and doors) for people.
Suggested Action	Provide exit signs on ground floor to the alternative escape upstairs so that people can identify the nearest safe way out.
Reason	The nearest exit was not easy to see from the rear of the ground floor restaurant meaning that people might take longer to find an exit than necessary. This is contrary to Articles 8(1), 14(2)(g) and 15(2)(a).

Item number 5 - Fire Resisting Doors	
Outcome	This work is necessary to make sure that escape routes (corridors, stairs and doors) can be safely used whenever they are needed.
Suggested Action	Ensure that door-sets can resist fire and smoke in the following locations: The kitchen doors leading onto the stairs, the Mall exits and associated lobbies at basement and first floor and the ground floor stair doors. See attached plan. The term 'door-set' refers to the complete element as used in practice: <ul style="list-style-type: none"> • The door leaf or leaves. • The frame in which the door is hung. • Hardware essential to the functioning of the doorset. • Intumescent seals and smoke sealing devices. In the case of double doors you should ensure that they close without affecting the operation of the seals
Reason	Doors were not capable of preventing the spread of fire for long enough to enable people to escape because self closing devices were missing and the strips and seals were in poor condition. This is contrary to Articles 8(1) and 14(2)(b).

Item number 6 - Fire Resisting Doors	
Outcome	This work is necessary to make sure that escape routes (corridors, stairs and doors) can be safely used whenever they are needed.
Suggested Action	<p>Provide a door-set that can resist fire and smoke for 30 minutes either at first floor at the head of the stairs, ground floor at the base of the stairs leading to first floor or at ground floor next to the bar to reinstate the lobby. Please refer to plan attached.</p> <p>The term 'door-set' refers to the complete element as used in practice:</p> <ul style="list-style-type: none"> • The door leaf or leaves. • The frame in which the door is hung. • Hardware essential to the functioning of the door-set. • Intumescent seals and smoke sealing devices. In the case of double doors you should ensure that they close without affecting the operation of the seals
Reason	<p>This is required so that occupants on the first floor are able to reach the exit without being affected by smoke coming up the stairs from other levels.</p> <p>This is contrary to Articles 8(1) and 14(2)(b).</p>

Item number 7 - Emergency procedures	
Outcome	This work is necessary to help people understand what to do if fire breaks out.
Suggested Action	Establish procedures to be followed in case of fire and nominate people to put those procedures into effect.
Reason	<p>There was no response from staff during the last fire drill. Without these, people may behave in unpredictable ways and can be put at risk. Good procedures will allow everyone to leave safely in case of fire.</p> <p>This is contrary to Articles 8(1) and 15(1)(a) & (b).</p>

Item number 8 – Evacuation procedure	
Outcome	This work is necessary to help people understand what to do if fire breaks out
Suggested Action	Nominate and train an adequate number of people so that they are competent to put your procedures for an evacuation in to effect.
Reason	Without enough people to bring your fire procedures into effect, an evacuation can easily go wrong, putting people at risk in a fire. There are not enough people to successfully manage your evacuation procedures. This is contrary to Articles 8(1), 15(1), 19(1)(c) and 21(2)(a).

Item number 9 – Emergency lighting maintenance	
Outcome	This work is necessary to make sure that escape routes (corridors, stairs and doors) can be safely used whenever they are needed.
Suggested Action	Ensure that the emergency lighting system is properly tested and maintained.
Reason	The emergency lighting system was not properly tested and maintained. This means that it could fail without warning or at the moment it is needed most and that people would be at risk in case of fire. This is contrary to Articles 8(1) and 17(1).

Item number 10 – Fire Alarm maintenance	
Outcome	This work is necessary to detect fire and raise an alarm.
Suggested Action	Ensure that the Fire Alarm system is properly tested and maintained.
Reason	The fire alarm system may not be fully functional. This means that it could fail without warning or at the moment it is needed most and that people would be at risk in case of fire. This is contrary to Articles 8(1) and 17(1).

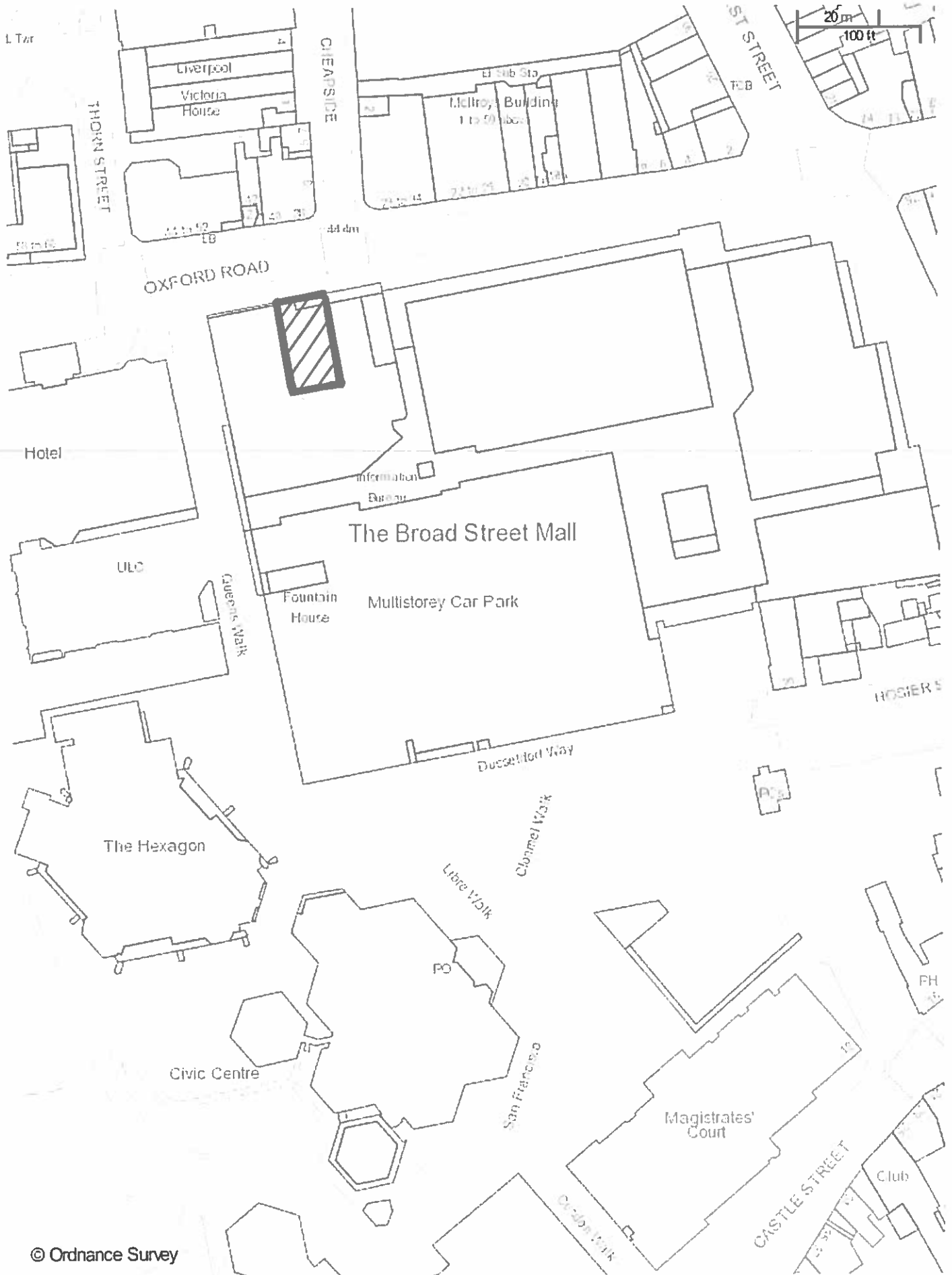
Item number 11 – Competent persons	
Outcome	This work is necessary to ensure that the preventative and protective measures are carried out as identified by the Fire Risk Assessment and the comments raised by the fire alarm engineer.
Suggested Action	Ensure that enough competent people are appointed to help you undertake the preventative and protective measures as identified by the Fire Risk Assessment and the comments raised by the fire alarm engineer. These people must be trained and competent to assist in these tasks.
Reason	Not enough competent people have been appointed to help you undertake the preventative and protective measures. This means that you cannot rely on your fire safety systems and that people would be at risk in case of fire. This is contrary to Articles 8(1) and 18.

Item number 12 - Fire action notices	
Outcome	This work is necessary to help people understand what to do if fire breaks out.
Suggested Action	Provide fire action notices that explain your fire procedure and what you want people to do in case of fire where people will see them.
Reason	Without instruction or information, people may respond badly to fire (or not at all), which would put them at risk. There were no visible notices in the kitchen in a language which the occupants would understand. This is contrary to Articles 8(1), 15(1)(a), 15(1)(c), 15(2)(a), 19(1) and 20(2).

Item number 13 – Training	
Outcome	This work is necessary to help people understand what to do if fire breaks out.
Suggested Action	Provide your employees with instruction and training, so that they know the fire precautions you have put in place. They must also be familiar with what they need to do in case of fire to ensure that they are safe and can keep other people safe.
Reason	Employees were unaware of their responsibilities and of the fire safety measures in the premises, which you have taken to keep them and others safe. In particular training should be provided in a language they can understand. This is contrary to Articles 8(1), 19(1), 21(1) and 21(2).

Item number 14 – Coordination and cooperation	
Outcome	This work is necessary to ensure that shared fire safety measures are in order.
Suggested Action	Cooperate with Broad Street Mall Management and they must cooperate with you. The cooperation must ensure that the shared fire safety measure(s) protect you all. The doors onto the service corridor must self close to ensure the route is kept safe for other users.
Reason	You share some fire safety measures with other people, which they rely on for their safety and for which you are responsible. This is contrary to Articles 8(1) and 22(1).

End of Enforcement Notice



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LICENSING ACT 2003 PREMISES LICENCE - PART A

Reading Borough Council being the Licensing Authority under the above Act,
HEREBY GRANT a PREMISES LICENCE as detailed in this licence.

Premises Licence Number	LP2001696
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Premises Details

Trading name of Premises and Address	
China Palace 43-45 Oxford Road Reading Berkshire RG1 7QG	
Telephone Number	0118 957 2323

Where the Licence is time limited the dates the Licence is valid
N/A

Licensable Activities

Licensable Activities authorised by the Licence
Playing of Recorded Music - Indoor Anything similar to Live Music, Recorded Music & Performance of Dance - Indoor Late Night Refreshment - Indoor Sale of Alcohol by Retail - On & Off the Premises

Authorised Hours for Licensable Activities

The times the licence authorises the carrying out of licensable activities
Hours for the Playing of Recorded Music
Monday from 1100hrs until 0200hrs Tuesday from 1100hrs until 0200hrs Wednesday from 1100hrs until 0200hrs Thursday from 1100hrs until 0200hrs Friday from 1100hrs until 0200hrs Saturday from 1100hrs until 0200hrs Sunday from 1100hrs until 0200hrs
Entertainment of Karaoke or similar in the Karaoke rooms only.
Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.
New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Hours for anything similar to Live Music, Recorded Music & Performance of Dance

Monday from 1100hrs until 0200hrs
Tuesday from 1100hrs until 0200hrs
Wednesday from 1100hrs until 0200hrs
Thursday from 1100hrs until 0200hrs
Friday from 1100hrs until 0200hrs
Saturday from 1100hrs until 0200hrs
Sunday from 1100hrs until 0200hrs

Entertainment of Karaoke or similar in the Karaoke rooms only.

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.

New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Hours for the Provision of Late Night Refreshment

Monday from 2300hrs until 0200hrs
Tuesday from 2300hrs until 0200hrs
Wednesday from 2300hrs until 0200hrs
Thursday from 2300hrs until 0200hrs
Friday from 2300hrs until 0200hrs
Saturday from 2300hrs until 0200hrs
Sunday from 2300hrs until 0200hrs

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.

New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Hours for the Sale by Retail of Alcohol

Monday from 1000hrs until 0200hrs
Tuesday from 1000hrs until 0200hrs
Wednesday from 1000hrs until 0200hrs
Thursday from 1000hrs until 0200hrs
Friday from 1000hrs until 0200hrs
Saturday from 1000hrs until 0200hrs
Sunday from 1200hrs until 0200hrs

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.

New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Opening Hours

Hours the Premises is Open to the Public

Monday from 0800hrs until 0330hrs
Tuesday from 0800hrs until 0330hrs
Wednesday from 0800hrs until 0330hrs
Thursday from 0800hrs until 0330hrs
Friday from 0800hrs until 0330hrs
Saturday from 0800hrs until 0330hrs
Sunday from 0800hrs until 0330hrs

Christmas Eve and Sundays preceding a Bank Holiday Monday until 0300hrs the following day.

New Years Eve from the end of permitted hours for that day until the start of the permitted hours the following day

Alcohol

Where the licence authorises supplies of alcohol whether these are on and/or off supplies

Sale of Alcohol by Retail - On & Off the Premises

Premises Licence Holder

Name, (registered) address of holder of premises licence

Name: Hui Chang Yin
Address: [REDACTED] Oxford Road, Reading, RG30 1AB

Additional Details

Name, address and telephone number of designated premises supervisor where the premises licence authorises the supply of alcohol

Name: Hui Chang Yin
Address: [REDACTED] Oxford Road, Reading, RG30 1AB

Designated Premises Supervisor

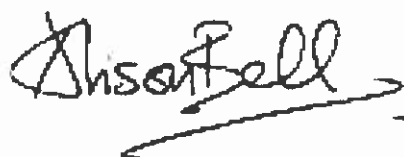
Personal Licence number and issuing authority of personal licence held by the designated premises supervisor where the premises licence authorises the supply of alcohol

Personal Licence Number: 14/04795/LAPERS
Issuing Authority: Portsmouth City Council

This Licence shall continue in force from 26/03/2015 unless previously suspended or revoked.

Dated: 9 April 2015

Head of Environment & Neighbourhood Services



Mandatory Conditions

Supply of Alcohol

To be applied where a premises licence authorises the supply of alcohol	
1	No supply of alcohol may be made under the premises licence:- <ol style="list-style-type: none">a) at a time when there is no designated premises supervisor in respect of the premises licence, orb) at a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended
2	Every supply of alcohol made under the premises licence must be made or authorised by a person who holds a personal licence.

Film Exhibitions

To be applied only where a premises licence or club premises certificate authorises the exhibitions of films	
1	The admission of children to any exhibition of any film must be restricted in accordance with section 20 of Part 3 of the Licensing Act 2003.
2	In the case of films which have been classified by the British Board of Film Classification admission of children to films must be restricted in accordance with that classification.
3	In the case of films which have not been classified by the British Board of Film Classification, admission of children must be restricted in accordance with any recommendation made by the Licensing Authority.

Door Supervisors

To be applied where a premises licence or club premises certificate includes a condition that any person must be at the premises to carry out a security activity. [Except premises with a premises licence authorising only plays or films or premises used exclusively by a club].	
1	Each individual present at the licensed premises to carry out a security activity must be licensed by the Security Industry Authority.

1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.

2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises—

(a) games or other activities which require or encourage, or are designed to require or encourage, individuals to—

(i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible person is authorised to sell or supply alcohol), or

(ii) drink as much alcohol as possible (whether within a time limit or otherwise);

(b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;

(c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;

(d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;

(e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).

Supply of Tap Water (commencement date 01/10/2014)

1. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.

Age Verification Policy (commencement 01/10/2014)

1. The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.
2. The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.
3. The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either—
 - (a) a holographic mark, or
 - (b) an ultraviolet feature.

Drink Measurements (commencement date 01/10/2014)

1. The responsible person must ensure that—
 - (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures—
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold, the customer is made aware that these measures are available.”

Minimum Permitted Pricing (commencement 28th May 2014)

1. A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price which is less than the permitted price.

2. For the purposes of the condition set out in paragraph 1—

(a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979;

(b) “permitted price” is the price found by applying the formula—

$$P = D + (D \times V)$$

where—

(i) P is the permitted price,

(ii) D is the rate of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and

(iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;

(c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence—

(i) the holder of the premises licence,

(ii) the designated premises supervisor (if any) in respect of such a licence, or

(iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;

(d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and

(e) “value added tax” means value added tax charged in accordance with the Value Added Tax Act 1994

3. Where the permitted price given by Paragraph (b) of paragraph 2 would (apart from the paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.

4. (1) Sub-paragraph (2) applies where the permitted price given by Paragraph (b) of paragraph 2 on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.

4. (2) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.

Annex 2

Conditions Consistent with the Operating Schedule

N/A

Annex 3

Conditions attached after a hearing by the Licensing Authority

Conditions agreed between the applicant and Environmental Protection:

1(a) The Licensee shall ensure that no noise shall emanate from the premises nor vibration be transmitted through the structure of the premises which gives rise to undue disturbance to local residents;

(b) All windows shall be kept closed in rooms where amplified music or speech is taking place;

Conditions agreed with Thames Valley Police:

2(a) All incidents which impact on any of the four licensing objectives shall be recorded in a register kept at the premises for this purpose. The names of the person recording the information and those members of staff who deal with the incident shall also be recorded. Where known, any offenders name shall also be recorded;

(b) The Premises Licence Holder shall prevent customers from leaving the premises with any alcoholic or non alcoholic drink in open containers (e.g. glasses, opened bottles and cans);

(c) The Premises shall operate a Challenge 25 policy to prevent any customer who attempts to purchase alcohol and who appears to the staff member to be under the age of 25 years (or 16 in the case of the consumption of beer, wine or cider in the company of an adult during a table meal), without having first provided identification. Only a valid British driving licence showing a photograph of the person, a valid passport or proof of age card showing the 'Pass' hologram are to be accepted as identification;

(d) Notices advertising the Challenge 25 and documentation required for checking proof of age policies shall be displayed in prominent positions on the premises;

(e) The Premises Licence Holder or Designated Premises Licence Holder shall ensure staff receive training on a regular basis, every four months, in relation to the four licensing objectives contained within the Licensing Act 2003 for those authorised to sell alcohol. Written proof of training shall be recorded and maintained;

(f) The Premises Licence Holder shall have installed by 1 December 2010 a digitally recorded CCTV system. Camera coverage shall include the entry and exit points and karaoke rooms and be able to record frontal identification of every person entering in any light condition. All cameras shall continually record whilst the premises are open to the public and the recordings shall be kept

available for a minimum of 31 days with time and date stamping. Data recordings shall be made immediately available to an authorised officer of Reading Borough Council or a Thames Valley Police Officer, together with facilities for viewing upon request. Recorded images shall be of such a quality as to be able to identify the recorded person. The Premises Licence Holder shall ensure that the CCTV system is maintained in working order at all times;

(g) The Premises Licence Holder shall ensure notices are predominately displayed at all exit points to advise customers that the area surrounding the premises is an Alcohol Restriction Zone;

(h) The Premises Licence Holder shall participate in the local Town Radio Scheme when the premises are opened for licensable activity after 0000 hours until closing time the same morning, Monday to Sunday inclusive.

Annex 4

Plans

As attached plan dated August 2010